# **EVALUATIVE** THINKING

principles & practices to enhance evaluation capacity & quality AEA 2013 Saturday, 10/19/13

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# free-range evaluation:

evaluative thinking that lives unfettered in an organization



### What is evaluative thinking?

# What would evaluation look like without it?

How do we think about teaching it?



# Evaluative Thinking is...



a cognitive process, in the context of evaluation, motivated by inquisitiveness and a belief in the value of evidence, which involves:

- (1) identifying assumptions,
- (2) posing thoughtful questions,



(3) pursuing deeper understanding through reflection and perspective taking, and

(4) making informed decisions in preparation for action.

# facilitating evaluative thinking: *principles*



### Four Guiding Principles:

*I. Evaluative thinking is not a born-in skill; it* <u>must</u> be intentionally practiced, and does not depend on a certain educational background (Brookfield, 2012; Ericsson, 1994; Perkins, 1986)

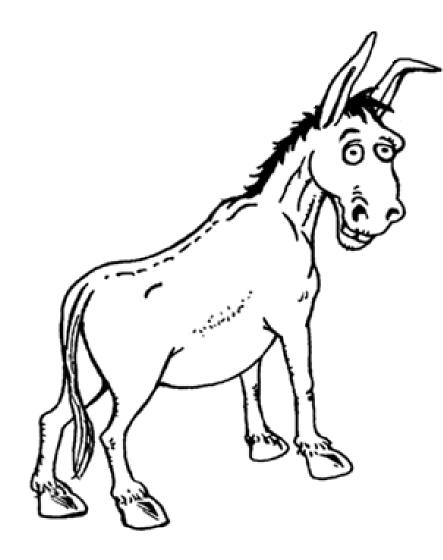
II. Evaluative thinking must be applied and practiced in multiple contexts alongside peers and colleagues (Bransford et. al., 1999; Brookfield, 2012; Halpern, 1998; Simon 1996)

III. Evaluative thinkers must be aware of—and work to overcome—assumptions and belief preservation (Brookfield, 2012; Lord et. al., 1979)

IV. Learning to think evaluatively (and practicing ET) must be intrinsically motivated and experienced incrementally (Bransford et.al., 1999; Brookfield, 2012; Piaget, 1978; Vygotsky, 1978)

### facilitating evaluative thinking: *practices*





#### Apollo M. Nkwake

Working with Assumptions in International Development Program Evaluation With a Foreword by Michael Bamberger

2 Spring

(Nkwake, 2013)

create an intentional evaluative thinking learning environment

### 1. Display logic models

- 2. Create "parking lots" for questions and assumptions
- 3. Post inspirational questions:
  - "Is there an alternative explanation?"
  - "How do we know what we think we know?"

# establish ET practice-focused discussions and/or meetings

#### "Mine" your model 2. Use opening questions (Brookfield, 2012) What assumptions are we working a. under? b. How can we check our assumptions for accuracy? What alternative perspectives or С. explanations might we use? Conduct a media critique (Powell, 2010) 3 Engage in critical debate (neutral 4 but relevant topic)

use role-play when thinking about evaluation strategies

# Scenario analysis (Brookfield, 2012) Thinking hats (De Bono, 1999) Evaluation simulation

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### diagram or illustrate thinking when communicating with colleagues

### **Build logic and pathway models**

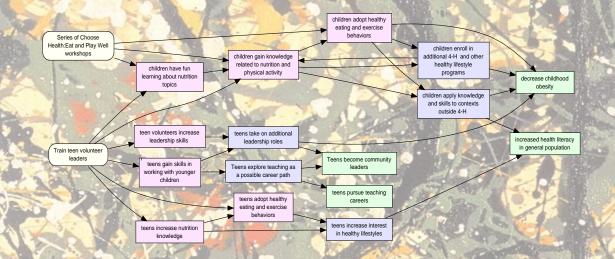


 Diagram program history
 Create a system, context or organization diagram

# engage in supportive, critical peer review

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 Logic model review
 Critical conversation protocol (Brookfield, 2012)

3. Appreciative pause (Brookfield, 2012)

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establish time and space to explore intrinsically motivated evaluation questions both formally and informally

don't leave evaluation exclusively to the evaluator(s)!

- 1. Write a scenario in which a fictional character is making a choice (between two paragraphs and a page long)
- Ask your learners to put themselves in the head of the character and try to identify the assumptions that character may be operating under
- 3. Have them give suggestions of how the character might check those assumptions, and then offer another way of looking at the scenario that the character clearly does not share
- 4. Use the following guiding questions:
  - a. What assumptions—explicit and implicit—do you think the character is operating under? List as many as you can.
  - b. Of the assumptions you've listed, which ones could the character check by simple inquiry? How could she do this?
    c. Give and alternative interpretation of this scenario—a version of what's happening that is consistent with the events described but that you think the character would disagree with or has not noticed.

An internal evaluator in a non-profit organization has been recently hired and is beginning to develop an approach to both supporting the evaluation needs of the staff and leaders in the organization and building her colleagues' evaluation capacity. The staff are a mix of PhD level content specialists who do applied research on the issues the organization focuses on, plus front-line program implementers who work with the organization's beneficiaries. The evaluator's hire coincided with a change in leadership, where the organization's original founder had just retired and a new director had stepped in. The new director is increasing emphasis on evaluation, and decided to situate the evaluator in the administrative unit of the organization (right down the hall from the director). Some of the organization's funders have been calling for more "rigorous" evaluations in recent years, too.

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Now write or think of a brief scenario that you could use in your context.

(Brookfield, 2012)

### **Appreciative Pause**

Evaluative thinking can be intimidating, hard, and exhausting. It is also a social learning process. In light of both of these aspects of the work, this activity provides opportunities for peers to deliberately show how peer feedback contributed to their learning, helped them identify and check assumptions, and generate multiple perspectives. In every discussion, the facilitator calls for a brief pause, where participants can give appreciation for:

- A question that was asked that suggested a whole new way of thinking
- A comment that clarified something that until then was confusing
- A comment that opened up a whole new line of thinking
- A comment that helped identify an assumption
- A comment that provided helpful evidence
- A comment that identified a gap in reasoning that needed to be addressed
- A new idea that is intriguing and had not been considered before
- A comment showing the connection between two other ideas or contributions when that connection hadn't been clear
- An example that was provided that helped increase understanding of a difficult concept

- How can you use approaches like these in your work?
- What similar activities, if any, are you already doing?
  What similar activities can you

imagine creating?

# thank you

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