

# *Community Feedback through Storytelling: Collection Methods*

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Children  
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Environment  
Health  
Human Rights



FEATURED PROJECT

## Noon M Learnin

BURKINA FASO

The project p  
attend a girls'  
cannot afford


- ☒ \$15 - Pro
- ☐ \$50 - Pro
- ☐ \$75 - Pro

give now

*“Tell us about a time when a person or an organization tried to change something in your community.”*



# Story Collection Form



**GlobalGiving Story Project**  
Questions? Write to [info@globalgiving.org](mailto:info@globalgiving.org)  
 This framework is licensed from Cognitive Edge. For more information see [www.streamliner-studio.com](http://www.streamliner-studio.com)

(1) Please tell a story about a time when a person or organization tried to help someone or change something in your community:

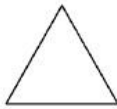
(2) Give your story a title:

(3) Name the organization or group most involved in what happened:

(or if it is a person, just write "individual")

(4) Your story describes a...

broad need




specific problem      specific solution

(Draw one dot ● within this triangle to represent the balance between these three elements in your story)

1

(5) The story is about...

social relations




physical well-being      economic opportunity

(6) The story describes a...

☐ Good idea that **succeeded**  
☐ Good idea, **worked somewhat**  
☐ Good idea, **should have worked** but did not  
☐ Bad idea that worked despite itself  
☐ Bad idea that **failed**  
☐ Bad idea that will never work

(7) Who benefited from what happened in the story...

nobody



the right people      the wrong people

(8) This story makes me **feel**: (pick 1)

☐ Happy  
☐ Hopeful  
☐ Inspired  
☐ Indifferent  
☐ Disappointed  
☐ Frustrated  
☐ Angry

(9) Which of these **relate** to your story? (pick 3)

☐ Food and Shelter  
☐ Security  
☐ Family and Friends  
☐ Physical needs  
☐ Knowledge  
☐ Respect  
☐ Creativity  
☐ Self-Esteem  
☐ Freedom  
☐ Fun

(10) What is your **connection** to what happened in the story? (pick 1)


☐ I **helped** make it happen  
☐ I **saw** what happened  
☐ I **heard** about it  
☐ I **was affected** by what happened

(11) What happened in the story relates to: (pick 1)

☐ **Myself**  
☐ **My family**  
☐ **Friends**  
☐ An **ethnic group** or tribe  
☐ **Community**, region, or country  
☐ An **organization**

(12) What type of change is your story about?

it requires a continuous effort



lasting change      temporary change

(13) Events like those in my story happen...

rarely  often

(how often: place a ● on the line)

(14) When did the story take place? (pick 1)

☐ less than 2 months ago  
☐ 2-6 months ago  
☐ 7-12 months ago  
☐ 1-2 years ago  
☐ more than 2 years ago  
☐ can't remember

(15) Where did the story take place?

Country

City or district

Village, neighbourhood, or street

(16) Your Sex

☐ Female  
☐ Male

(17) Your Age

☐ Under 16  
☐ 16-21  
☐ 22-30  
☐ 31-45  
☐ 46-60  
☐ Over 60

(18) May we contact you by SMS?

☐ Yes  
☐ No

(19) Storyteller's Phone Number

(20) Scribe's Mobile Number

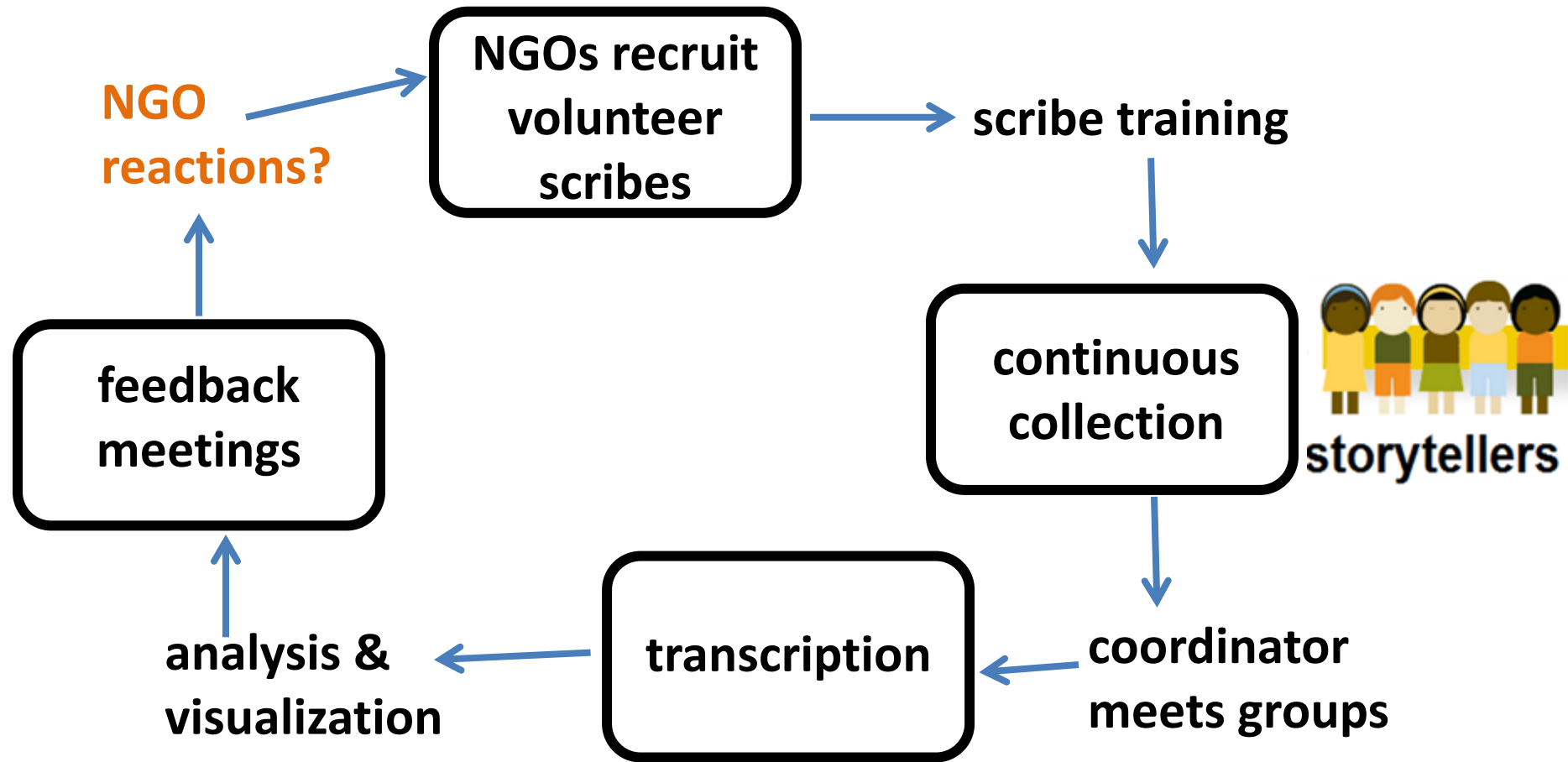
(21) Other information:

(anything else you want us to know)

(22) OPTIONAL QUESTION

(question provided by our local partner organization)

# Methodology in Practice



# Project Output



## **2010 Pilot**

**Kenya**

**2 months**

**5 GG partner NGOs**

**120 scribes**

**2,637 stories**

**242 organizations named**



## **2011 Roll Out**

**Kenya, Uganda, Tanzania**

**Continuous collection**

**20+ GG partner NGOs**

**3,000+ scribes**

**36,000+ stories**

**1,800+ organizations named**



# Success factors

- Trust
- Community collection
- Incentives
- Baseline story
- Immediate feedback

