

Capacity Building: What Works for You?

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Agency Strategies for Building Capacity

Together we can make it grow: Capacity building **2** tools for the Performance Improvement Managers (PIM) Network

CDC's Office for State, Tribal, Local and Territorial Support is CDC's primary connection to health officials and leaders of state, tribal, local, and territorial public health agencies, as well as other government leaders who impact health departments at all levels. (<http://www.cdc.gov/ostlts/index.html>)

National Public Health Improvement Initiative (NPHII) capacity building related to collaborative partnerships via the Performance Improvement Manager (PIM) Network

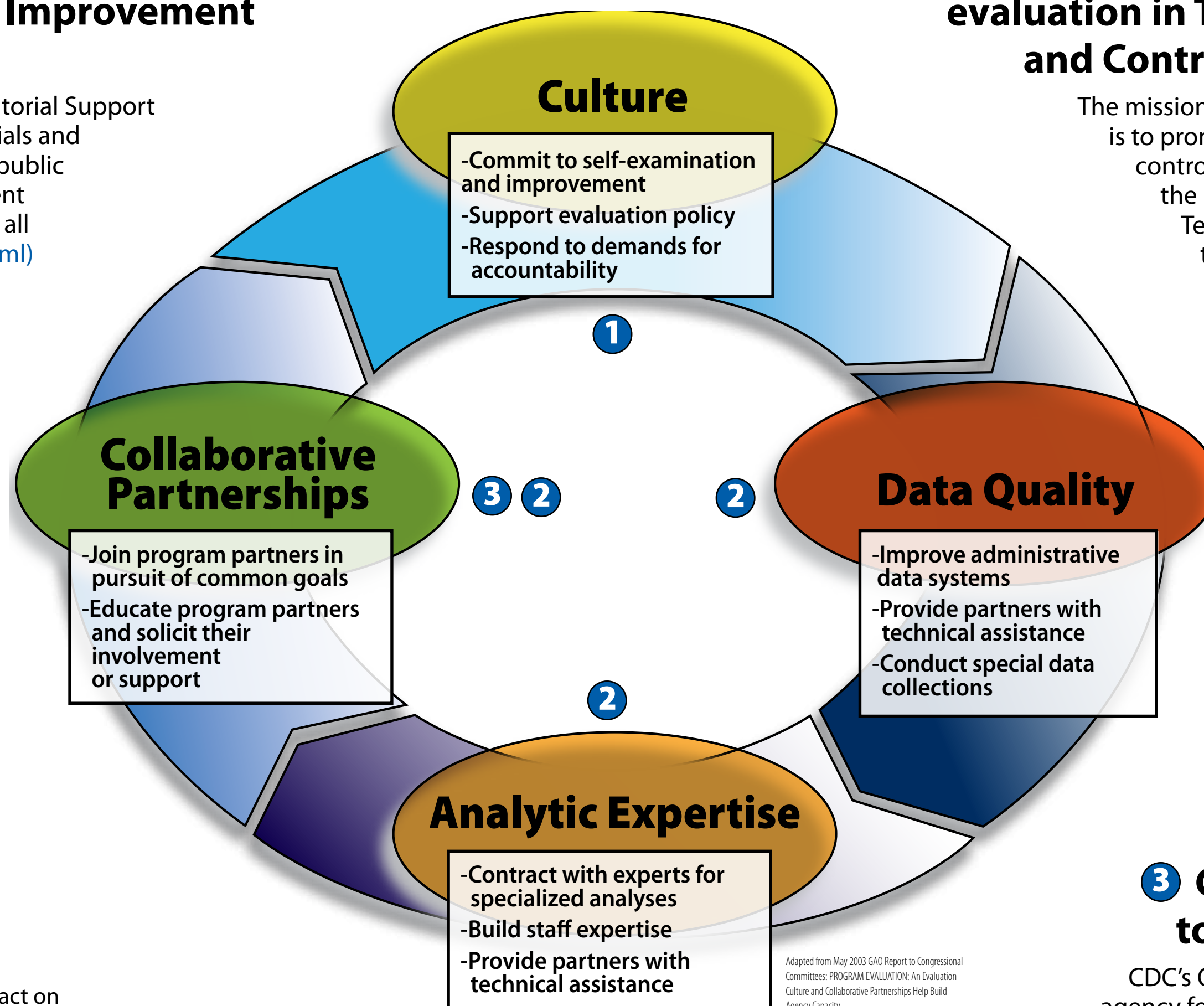
- Peer networking and technical assistance (individual and group)
- Monthly education webinars
- In-person meetings, site-visits, and conferences
- Website
 - PIM definition
 - phConnect community of practice
 - Archive of monthly webinars
 - Performance management and quality improvement resources
- National listserv
- Grantee Tools & Resources Repository (via Dropbox)
- Annual and interim progress reports
- CDC evaluation of the PIM network and impact on increasing capacity of PIMs to achieve NPHII targets and improve the performance management and quality improvement infrastructure/capacity in their respective jurisdictions

NPHII capacity building related to analytic expertise via the PIM Network

- Peer networking and technical assistance (individual and group)
- Monthly education webinars
- In-person meetings, site-visits, and conferences
- Website
 - Archive of monthly webinars
 - Performance management and quality improvement resources
- National Listserv

NPHII capacity building related to data quality via the PIM Network

- In-person meetings, site-visits, and conferences
- Annual and interim progress reports
- CDC evaluation of the PIM network and impact on increasing capacity of PIMs to achieve NPHII targets and improve the performance management and quality improvement infrastructure/capacity in their respective jurisdictions



○ Elements of Capacity
□ Strategies for developing elements

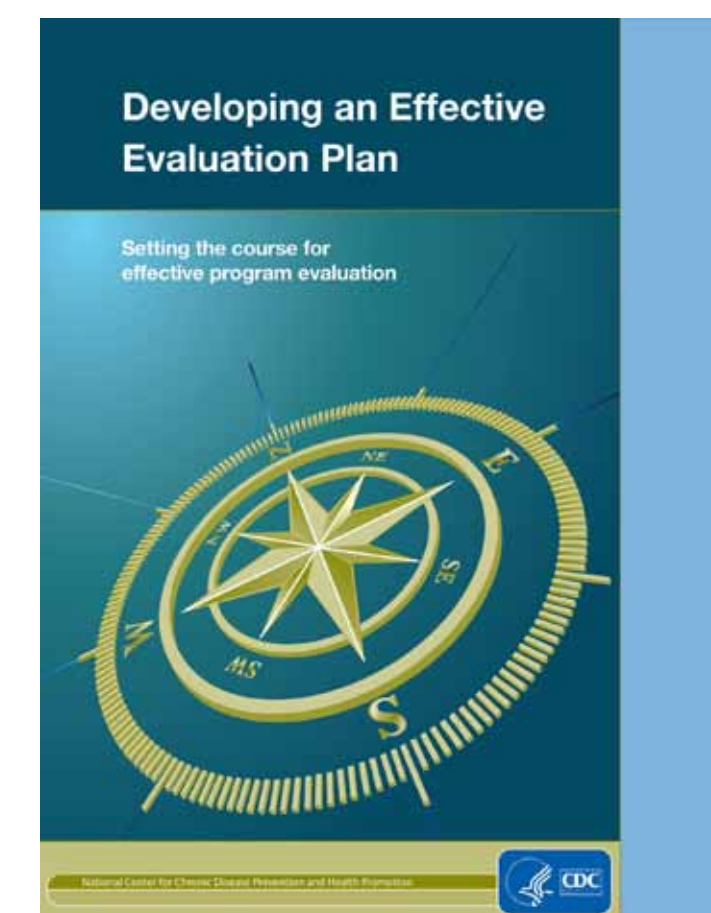
Adapted from May 2003 GAO Report to Congressional Committees: PROGRAM EVALUATION: An Evaluation Culture and Collaborative Partnerships Help Build Agency Capacity

National Tobacco Control Program evaluation capacity building related to Collaborative Partnerships:

- Technical Assistance: individual and group

- Evaluation handbooks and tools
- Monthly evaluation webinars
- In-person meetings, site-visits, reverse site-visits, and conferences
- National and Regional Evaluators' Networks based on survey results, individual interviews, and focus groups
 - Informal group of regional representatives contribute to continued development of the network
- Website
 - Map of regions
 - Contact information
 - Upcoming events
 - Resources
 - Job board
- Regional and National Listservs

National Tobacco Control Program evaluation capacity building related to Collaborative Partnerships:



1 Structuring and identifying the needs for program evaluation in Tuberculosis (TB) Prevention and Control in the United States

The mission of the Division of Tuberculosis Elimination (DTBE) is to promote health and quality of life by preventing, controlling, and eventually eliminating tuberculosis from the United States. The mission of the Program Evaluation Team (PET) is to build program evaluation (PE) capacity through collaboration and partnership to increase the effectiveness of PE activities. PET focuses on organization and program-level learning for improved performance, engaging TB program stakeholders for sharing of lessons learned through designated evaluation focal points (EFPs) and the Program Evaluation Network (TB PEN) for EFPs.

In Michigan, an EFP selected a national objective for improvement. Then, using a template, reviewed data with TB program staff for accuracy, performance strengths, and barriers. Recommendations reported and assistance provided in 5 performance areas helped reduce the performance gap. Findings were shared through presentation and publication.

3 Capacity Building – working together to effect change

CDC's Office on Smoking and Health (OSH) is the lead federal agency for comprehensive tobacco prevention and control. (http://www.cdc.gov/tobacco/tobacco_control_programs/surveillance_evaluation/index.htm)

