

Emily Hagstrom: emily@ciurczak.net
Caroline Taggart: caroline@ciurczak.net

Ciurczak & Company, Inc. Evaluation and Development 628 Washington Street, 4th Floor

Buffalo, NY 14203

ROUNDTABLE DISCUSSION: Using Site Visits for Program Improvement

I. Introductions

- a. Evaluation and site visit experience
- b. Specific expectations for roundtable

II. Purposes and Uses for Site Visits:

New dimensions to program that you can't observe through data alone

- a. Examples from the field
 - Specific programmatic improvements
 - Understanding anomalies in data
 - Monitoring for fidelity of program implementation
 - Other purposes and uses from participants

III. Challenges and Solutions:

The major red flags we encounter, and how we can address them

- a. Examples of challenges from the field
 - Inappropriate interactions/behavior by staff
 - Non-operational program
 - Refusal/failure to share reports with staff
 - Other challenges from participants
- b. Discussion of potential solutions
 - "Unofficial" visits
 - Rescheduling visits
 - Other solutions from participants

IV. Review Handouts

- a. Blank Out-of-School Time (OST) form
- b. Samples of site visit reports

V. Final Questions and Comments