# Ensuring Program Quality: Lessons Learned from Implementation Evaluation of the KACSE (Kentucky Alternative Certification in Special Education) Program

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#### **KACSE: Presentation Agenda**

- 1. Brief Overview/Program Background
- 2. Program logic model/theory of change
- 3. The use of implementation evaluation (focus on Patton's five types of implementation evaluation)
- 4. Summary of points





#### **KACSE: Brief Program Background**

- The first Campbellsville University TTT grant (Teachers Route to Alternative Certification-TRAC)
- The second Campbellsville University TTT grant (Kentucky Alternative Certification in Special Education- KACSE)
- Overall goals





#### KACSE Logic Model/ Program Theory

| Inputs  | Activities  | Outputs  | Measurable<br>Short term   | Projected<br>Medium term   | Projected<br>Long term   | Projected<br>Impacts   |
|---|---|--|--|--|--|--|
| • Grant   | • Recruitment   | • Number of  | Outcomes  Number of  | outcomes  • Number of  | outcomes  Number of  | • More than  |
| funding  • University institutional infrastructure and support  • Program personnel and Mentors; LEAs; school coaches  • Partnerships: Kentucky Department of Education; Community, social agency, and community college partners | Placement • Support through the Induction model (Planning, Mentoring, Networking, Assessment, | participants who enrolled and successfully completed the program Cohort networking Partner support | qualified participants from the program placed in high-need LEAs Participants' belief in the program efficacy Participants' knowledge of best practices in special education | teachers who are LBD certified  Number of teachers from the program who are certified and are still employed in high-need LEAs | teachers who are still employed and/or remained for three or more years in high-need LEAs  At least 60% of the partner districts hired teachers from the program | half and increasing proportion of students from south central Kentucky are part of regular education program |

#### **Assumptions:**

- The partner districts will hire the projected staff in accordance with their projected enrollment increase and increase of students that need special attention.
- Campbellsville University, being the Kentucky district higher education partner, will be the source of qualified personnel in special education.





#### **Changes Affecting KACSE**

- Economic Downturn
  - > Funding cuts; districts not hiring
- Market Saturation
  - ➤ 13 current partners are the same partners in previous grant; already have teachers; low retirement
- Additional Institutions Offering a Similar Program
  - > From 7 in 2002 to 17 starting in 2007





#### Five types of implementation evaluation

[Patton, M.Q. (2008). *Utilization Focused Evaluation*. Thousand Oaks, CA: Sage.]

- **≻**Effort, input, access
- **➤** Monitoring programs
- > Process evaluation
- **➤** Component evaluation
- > Treatment Specification





- Lessons learned from effort, input, access evaluation
  - ➤ Recruitment, Selection, and Training: 59.02% regular students; 39.34% mid-career
  - > professionals; only 1.64% para-professionals
  - **→ Placement: limited to a few LEAs**





- Lessons learned from monitoring programs
  - **➤** Software and systems
    - Initial Excel spreadsheet; data in different areas and files
    - Comprehensive Excel spreadsheet
    - Use of ACCCESS database
  - **▶** Personnel training and ability





- Lessons learned from process evaluation
  - **≻**Recruitment
    - KDE not a big part of it anymore
    - More of other community parts like Chamber of Commerce [for all three groups of participants]
    - Articulation Agreement with the Kentucky Community Technical College Systems (KCTCS) [for more paraprofessionals]





- Lessons learned from process evaluation
  - **≻**Selection
    - Learned from previous grant need for high quality persons to be admitted
    - Initiated interview process
    - Learned from evaluation and others strengthened admissions; the University wanted to implement strengthened admission process





- Lessons learned from process evaluation
  - **≻**Training
    - Learned from data: candidates not prepared for licensure
    - Training modules being developed





- Lessons learned from process evaluation
  - **Placement** 
    - Data showed narrow placement availability due to economy and increasing competition from other institutions
    - Hired placement specialist to focus placement strategies and strengthen partnerships





- Lessons learned from component evaluation
  - Time spent on the five aspects of the induction model
  - ➤ Need for and emergence of three-tiered mentoring process
  - ➤ Technology and development of collaboration and networking
  - > Cost/benefit components





- Lessons learned from treatment specification
  - ➤ Clarification of program independent and dependent variables for what outcomes
  - ➤ Clarification/commitment to what the program produces...quantity vs. quality of participants
  - ➤ Making the most out of the economic "slump"
  - > Webbed vs. the linear connectedness of inputs, activities, outputs, and outcomes





# Program Challenges and Future Implications

- Decreased Funding
- Program accountability vs. economic reality
- Program personnel continuous
- Training/keeping up with developments
- Maintaining participants' commitment to program goals vs. actual life situations





# Critical KACSE Program Planning and Adjustments

- Effort, input, access (perspectives in terms of what, who, when)
- Monitoring programs (use of updated and appropriate database system)
- Revisiting Process and Components (recruitment, training, induction, placement; cost/benefit program review)
- Treatment Specification (the webbed vs. linear one-directional connections of components)





# Use of Implementation Evaluation in the KACSE Program

- Program dynamic contexts and value of implementation evaluation
  - ➤ Continuous learning, even with similar programs, is important because of changing contexts.





# Use of Implementation Evaluation in the KACSE Program

- Implementation evaluation and acceptable rationale for program changes
  - > Review of efforts, inputs, access, process provided useful program adjustments.
  - ➤ Appropriate and up-to-date monitoring process is critical in program implementation.





# Use of Implementation Evaluation in the KACSE Program

- Implementation evaluation and backing for program accountability
  - **▶** Component and treatment reviews provide better sense for program effects and direction.





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