

# Collaborative Designs to Assess Holistic Support for Families

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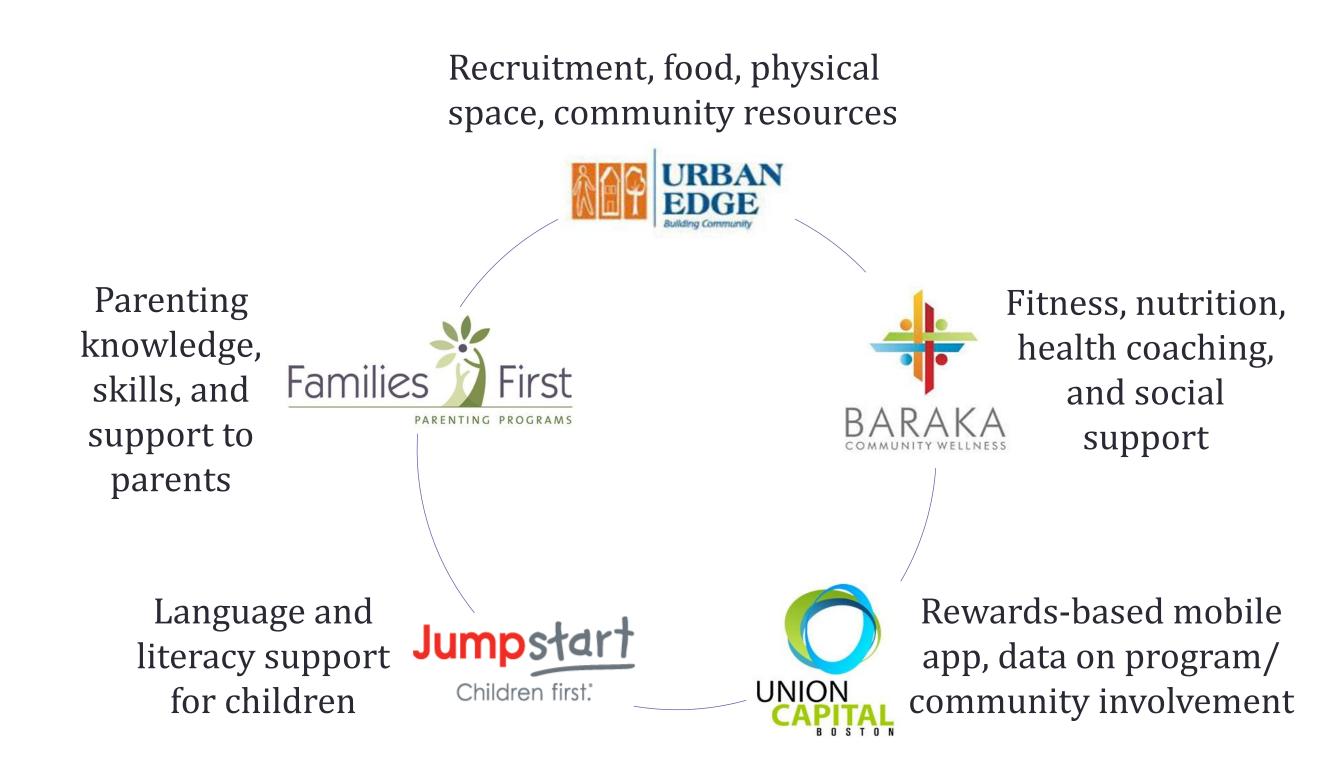
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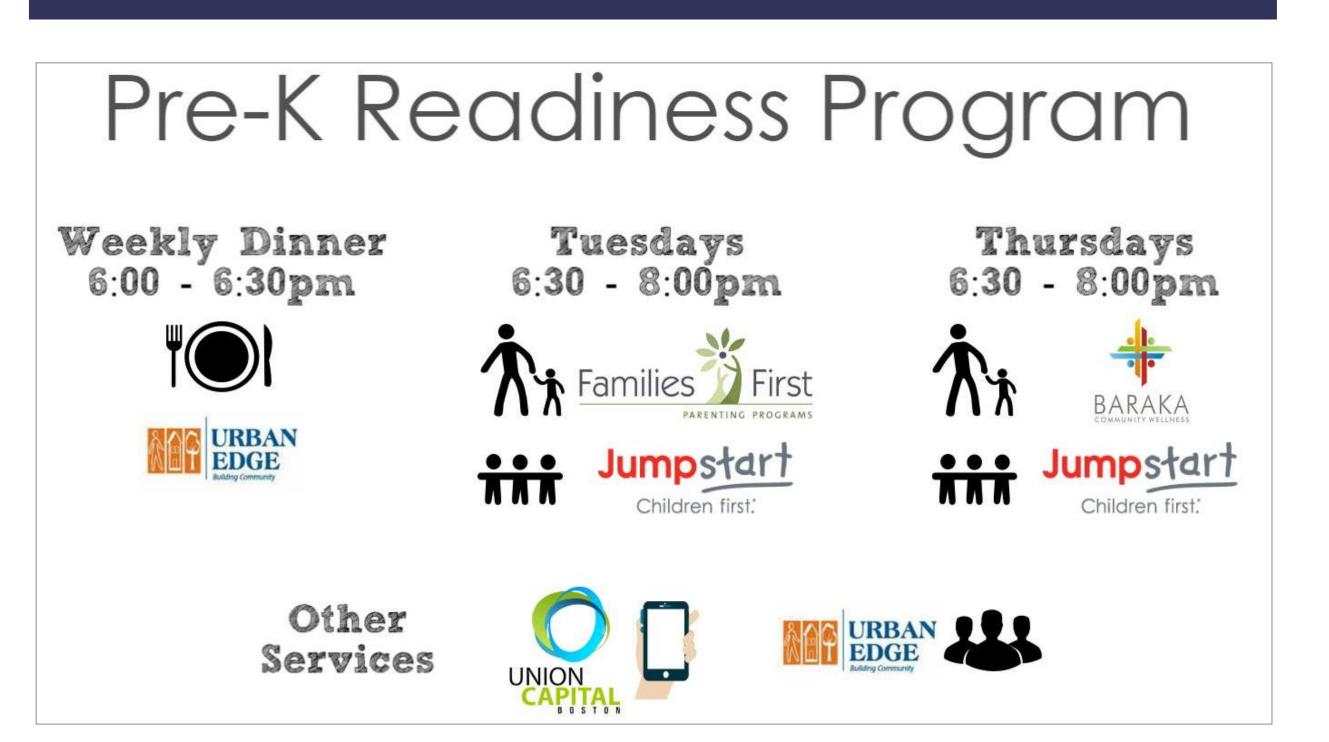
## BACKGROUND

- When individual stakeholders unite around common issues, the outcomes achieved are "more effective, efficient and/or sustainable than what would have been achieved if organizations were working alone" (Drummond, 2005, p.3).
- Collaboration between smaller organizations allows for program and evaluation designs to be more holistic and derive greater learning.
- Five organizations joined together to create one comprehensive program which combined their services for parents and their children within a housing project.
- The collaborating partners pooled resources to assess multiple outcomes across parents and children through a mixed-methods evaluation design.

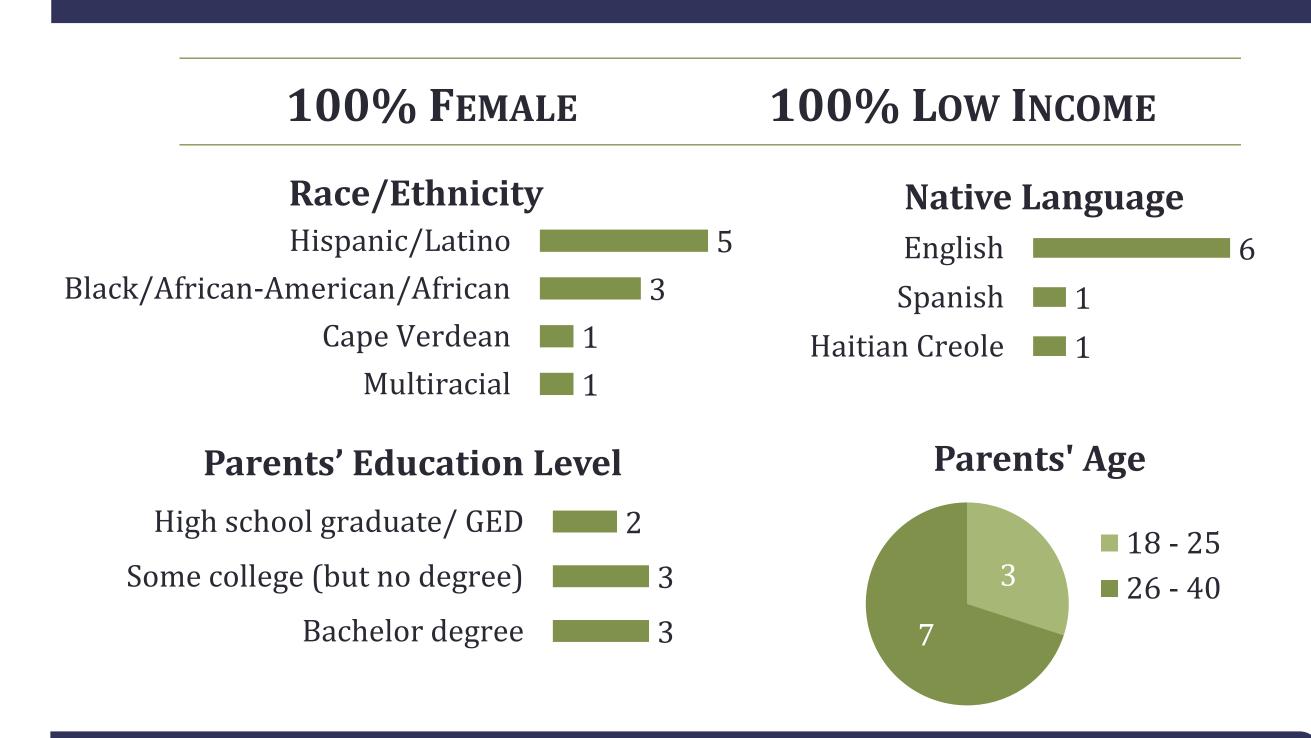
## PROGRAM PARTNERS



## PROGRAM DESIGN



## PARTICIPANTS (N = 10)



## DATA COLLECTION METHODS

#### Before

- Parent & child intake forms
- Jumpstart School Success Pre-Checklist for children
- Parent pre-survey

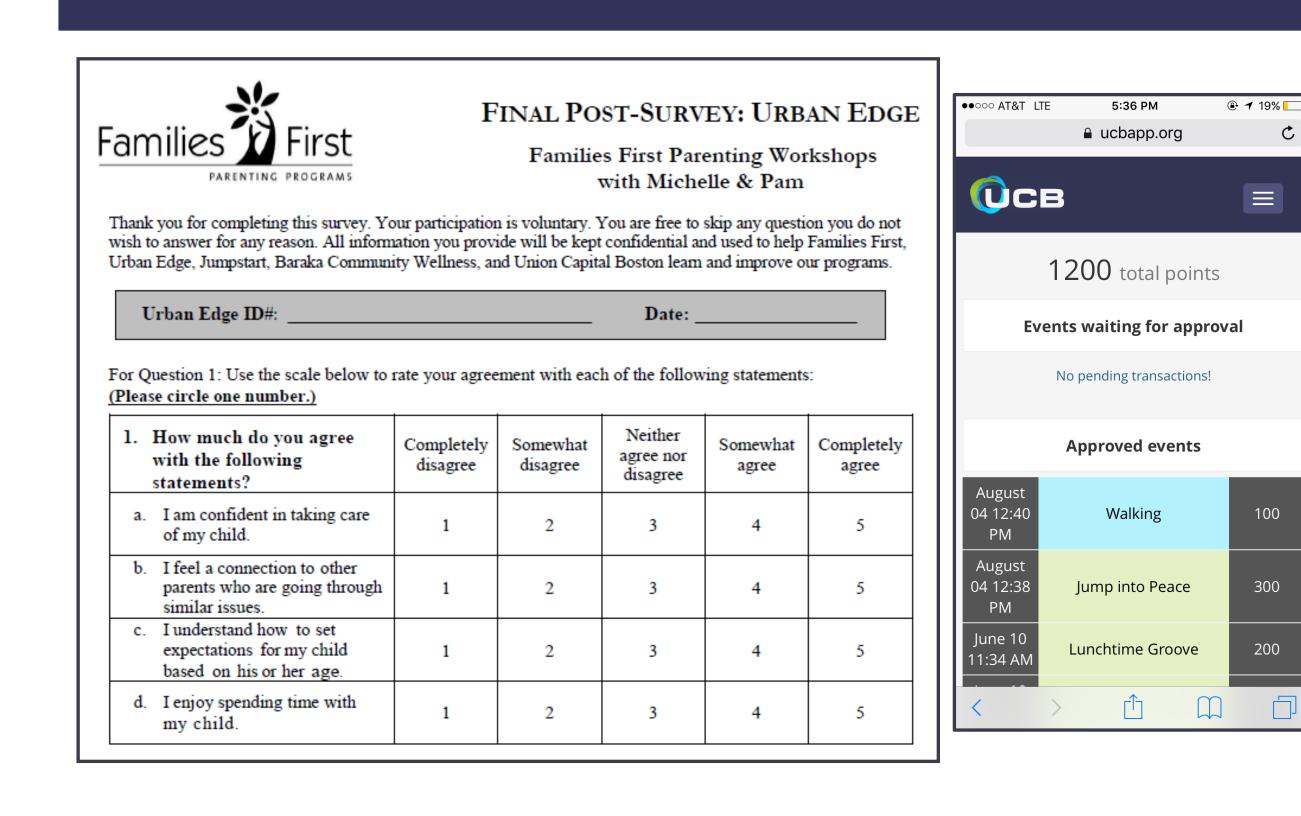
#### During

- Attendance
- Parent multi-series post-survey
- Parent *Play as Learning* curriculum pilot data
- Parents' wellness surveys
- Parents' physiological changes (e.g. weight, blood pressure)
- Qualitative measures: Parent reflection quotes, activities and photos posted into the mobile app
- Monthly steering group meeting notes
- Mid-year and end-of-year partner survey

#### After

- End-of-program phone calls with parents
- Jumpstart School Success Post-Checklist for children
- One-month follow-up calls with parents

## SAMPLE OF TOOLS



## PROGRAM STRENGTHS

Among the benefits to parents were:

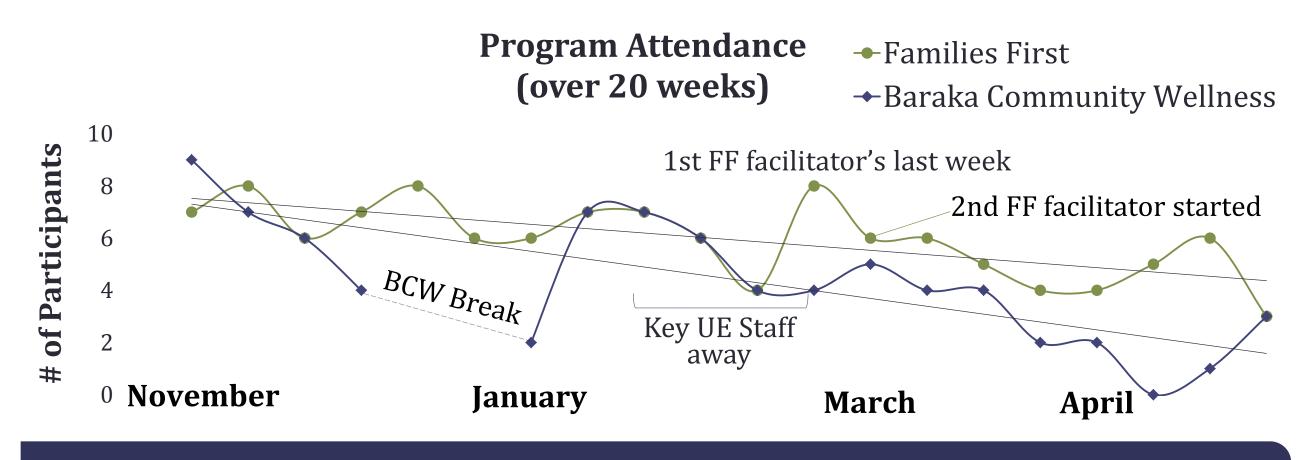


- Increased social connections with other parents
- Sustained high levels of parenting confidence
- Sustained or increased time spent reading with their child
- Increased connection to community resources
- Commitment to start taking time for themselves as parents
- Commitment to stop a negative verbal communication style with their child

Along with high program satisfaction, parents also provided constructive feedback, which has led to program improvements.

## PROGRAM CHALLENGES

Our biggest challenge was retaining parents in the program across 20 weeks. We examined trends and contributing factors.



## COLLABORATION LEARNINGS

#### ABOUT THE PROGRAM

- Recruitment should be about double the program's capacity
- Parent satisfaction is a major factor in attendance for voluntary programs
- Despite program quality, long programs twice a week are challenging
- Finding ways to keep parents connected to the program (when they have to miss/drop out of sessions) should be a priority

#### ABOUT THE EVALUATION

- High baselines result in restricted range for data
- Small sample size and inconsistent attendance impacts data analysis
- Flexibility must exist with evaluation and program planning
- Collaboration expands capacity for data collection, but more data means more analysis

