**Technology Overview Chart**

Technology evolves constantly and rapidly. The sample list below is meant to give you an idea of currently available technology for collaboration and data collection in evaluation and research. We recommend that you search through the variety of options often available for each type of technology mentioned below in order to find that which best meets your needs (or can be adapted to meet your needs). You are also encouraged to be mindful of how using these technologies will promote inclusiveness among the participants or users you are trying to reach.

| **Name** | **URL** | **What it does** |
| --- | --- | --- |
| **Data Collection Technologies** |
| Qualtrics (Research Suite) | <http://www.qualtrics.com/research-suite/>  | * Create/distribute online surveys
* Collaborate/share surveys
* Purchase/upload/maintain distribution lists
* Collect/report data; automated reports
* Mobile/offline options
* In-person & kiosk mode data collection
* Automatic location tracking of respondents
 |
| Qualtrics 360 | <http://www.qualtrics.com/qualtrics-360/>  | * Same as above, and…
* Create/distribute online 360 evaluations
* Automated reports
* Analysis tools
 |
| Survey Gizmo | <http://www.surveygizmo.com/professional-services/>  | * Same as Qualtrics/Qualtrics 360, and…
* integrated 360 function (no need for separate software)
* Option to hire Gizmo to conduct data collection and reporting
* Mobile users can upload photos on survey through phone camera
 |
| Poll Everywhere | <http://www.polleverywhere.com/> | * Polling application for live audience through SMS (some foreign languages supported)
* Can be used in-person or remotely
* Participants vote using web browser, text messages, or Twitter
* Poll can be embedded and seen live in PowerPoint presentation or webpage
* Can include texting comments, questions, voting
 |
| SMS Poll | http://www.smspoll.net/ | * Same as Poll Everywhere, and…
* Download results to Excel
* Less global coverage
 |
| Mosio | http://www.mosio.com/biz/solutions/research | * Designed for clinical research (patient-centric)
* Stronger privacy settings & IRB Friendly
* Can send surveys and personalized reminders through SMS
* Alerts researchers when subject begins to lose interest in study
 |
| Voxco (phone surveys) | <http://www.voxco.com/en/product/telephone/telephone-survey.php>  | * Create surveys and send via automated phone call (using your voice or someone else’s)
* Data collected in single database and in real time
* Access to reports online
* Can be combined with other methods offered by same company
* Automated call back and redial
 |
| Voxco (in-app surveys) | <http://www.voxco.com/en/product/in-app/in-app-surveys.php>  | * Create and integrate customizable surveys into your existing mobile application
* Select participants based on interests & app navigation
* No need to update application to update survey
* Keep audience engaged through your application
* Available in iOS & Android
 |
| Voxco (social media monitoring) | <http://www.voxco.com/en/product/social-media-monitoring-and-insights/social-features.php>  | * Monitors and analyzes social media posts, blogs, forums, news feeds, articles, etc.
* Integrated reporting tool
* Flexible search parameters
* Drill-down results search
* Works for English, French, Spanish, & German
 |
| Voxco (panel management system) | <http://www.voxco.com/en/product/web/panel-management.php>  | * Chooses participants based on optimal attributes for survey
* Shows survey questions based on participant attributes
* Manage email invitations and participant database
* Create personalized panelist portal
 |
| Survey Monkey(phone surveys) | <https://www.surveymonkey.com/mp/telephone-surveys/?ut_source=header>  | * Design/send automated phone surveys
* Upload respondent phone list or provide phone number for respondents to call
* Respondents reply using phone keypads
* Supports voice capture & can use your voice or someone else’s for recording
* Results in real time
* Survey templates available
 |
| CyberTracker | <http://www.cybertracker.org/uses/social-surveys>  | * Enables geo-referenced data collection through hand-held devise using GPS
* Data downloaded to database using CyberTracker application on PC
* Data can be viewed in tables, maps, graphs, & Excel
* Can attach photos to specific data points
* Initially developed for environmental conservation field but adapted to additional fields
* Developed specifically for use by illiterate populations
* Can be used with special hardware or Smartphone
 |
| Dragon Naturally Speaking | <http://www.nuance.com/for-business/by-industry/dragon/social-services/index.htm>  | * Speech recognition software that turns spoken words into text
* Can be used to streamline qualitative data collection
* Can be used with portable digital recorder or smartphone
* You can add vocabulary related to your field
* Also executes voice commands on your PC
* Options to manage large user networks
 |
| Morae | <http://www.techsmith.com/morae.html>  | * Record/remotely observe PC users’ mouse clicks, page changes, facial expressions, & eye movement
* Collaborate with your research team during observations
* Tag notes and highlight moments as they occur in real time + All in one observations and notes
* Plug-ins can be developed to suit particular research needs
 |
| Group Quality | <https://groupquality.com/>  | * Conduct online discussion boards, live focus groups, & surveys
* Works for live chat groups, webcam groups, & website usability groups
* Shared image markup tool
* Manage panels
 |
| Vroom | <http://www.touchstoneresearch.com/>  | * Virtual qualitative and collaboration suite
* Allows live interaction between moderators and participants through webcams (with recording for later analysis)
* Group can review stimuli (images, video, PowerPoint, hyperlinks, etc.) during discussion
* Participants can collaborate through use of white board feature
* Virtual room can be split into subgroups at any time
 |
| Happiness Survey | <https://www.trackyourhappiness.org/>  | * Ongoing, easy-to-use online survey (through web browser on PC or mobile)
* User sets up daily email/text reminders to complete survey
* Meant for collecting data multiple times throughout the day
 |
| **Collaboration Technologies** |
| Central Desktop | <http://www.centraldesktop.com/>  | * Cloud sharing of files, calendars, conversations, project plans, etc.
* Automatically assign tasks, update databases, send email reminders, and documents
* Works on mobile
* Private, secure, centralized sharing and collaboration
 |
| Adobe Connect | <http://www.adobe.com/products/adobeconnect.html>  | * Web conferencing platform, with recording options
* Uses webcams for face-to-face calls
* Grid mode to view all users at once
* Can share screen & multimedia resources
* Create customized virtual meeting rooms for repeated use
* Store files, documents, layout and notes for later use
* Also serves as webinar platform and for e-learning
* Works on various devices including mobile
 |
| Smartsheet | <http://www.smartsheet.com/>  | * Easy to use spreadsheet that generates calendars, Gantt charts, and reports
* Online accessibility, message threads, and email reminders for collaboration
* Able to attach files or internet links to a row
* Works on tablets and mobile
 |
| Basecamp | <https://basecamp.com/>  | * Online project management software
* Invite collaborators
* Collaborate and assign tasks
* Send and store messages
* Store and share files
* Create and share calendars and Gantt charts
 |
| Gliffy | <http://www.gliffy.com/>  | * Create diagrams such as flowcharts, organizational charts, UML diagrams, network diagrams, wireframes, technical drawings and others
* Can share and collaborate with anyone to internet access
* Export as JPG, PNG, SVF or a GLIFFY
* Can share read-only version via URL or social media
* Can go back and edit existing diagrams
 |
| Lucidchart | <https://www.lucidchart.com/>  | * Same as Gliffy, and…
* Includes group chat and comments
* Accessible on mobile apps (Android & iOS)
 |
| Creatly | <http://creately.com/> | * Same as Gliffy/Lucidchart, and…
* Full revision history of all changes
 |
| GoTo Meeting  | <http://www.gotomeeting.com/online/collaboration/>  | * HD video conferencing with audio included through PC or phone with recording options
* Manages invitations, registrations, reminders, polls/surveys
* Can share your screen and keyboard/mouse control
* Multiple interactive tools: drawing tools, “raise hands” for speaking, chat
* Monitor Q&A
* Monitor attendee participation and produce reports
* Upgrade available for large webinars or trainings
 |

**Technology Tools Suggested by Roundtable Participants**

| **Name** | **URL** |
| --- | --- |
| **Data Collection Technologies** |
| Confirmit | <http://www.confirmit.com/>  |
| access.mobile | <http://accessmobileinc.com/industry-products/health/>  |
| MTurk | <https://www.mturk.com/mturk/welcome>  |
| Social Solutions—Efforts to Outcomes  | <http://www.socialsolutions.com/case-management-software-products>  |
| Open Data Kit | <https://opendatakit.org/>  |
| Salesforce Classic | <https://www.salesforce.com/us/developer/docs/pages/Content/pages_mobile_client.htm>  |
| Magpi | <http://home.magpi.com/>  |
| CommCare | <http://www.commcarehq.org/home/>  |
| **Collaboration Technologies** |
| Google Drive (AKA Google Docs) | <https://drive.google.com/>  |
| Anymeeting | <http://www.anymeeting.com/>  |
| Trello | <https://trello.com/>  |
| Asana | <https://asana.com/>  |
| Evernote | <https://evernote.com/>  |
| Join.me | <https://www.join.me/>  |