# Building Organizational Appetite for Measurement, Learning, & Evaluation

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# Presenters

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MLE as a *Practice*

# Lessons Learned from Kansas Health Foundation

## What Worked

- Conveying information in a simple, digestible way

- Using existing opportunities

- Pressing pause to get "on the balcony"

## What Fell Flat

- Getting our "MLE Plan" done on my timeline

- "KHF Parties for Data"

- Meeting many different needs for data

# Lessons Learned from Greater Twin Cities United Way

## 👍 What Worked

- Understanding current needs of stakeholders. Beginning where they were

- Being creative with opportunities to make progress

- Patience, having fun, finding key allies!

## 👎 What Fell Flat

- "MLE Plan" and timeline

- Group think on indicators and data collection

- The beauty of a large comprehensive MLE document

# Lessons Learned from ORS Impact

## 👍 What Worked

- Made a data inventory to see what we could build off of

- Set the group up for "early wins"

- Involved stakeholders in pulling their own recommendations out of the data

## 👎 What Fell Flat

- Committed time and resources to MLE planning, but none to implementing the plan

- Overbuilt a plan without engaging the highest decision maker or documenting rationale behind decisions

# Session Takeaways

- Conceptualize MLE as a practice

    - Reflect on your MLE practice– what is/isn't working?

    - Find allies to help advance your practice

- Demonstrate how MLE will make people's work better

    - Identify people's information-needs or pain-points

    - Show the "juice is worth the squeeze"

- Leverage or build off of existing data/information

- Disguise MLE

    - Avoid (or make fun of) jargon

    - Use templates or facilitation techniques to make MLE accessible

- Tie data to decisions

    - Facilitate learning processes or embed data into regular meetings

Question & Answer

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