



# ENSURING UTILITY IN EVALUATION: STAKEHOLDERS, RELEVANCE AND MEANINGFUL OUTPUTS IN THE MONEY FOLLOWS THE PERSON PROGRAM EVALUATION

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# MFP

**MONEY FOLLOWS THE PERSON**

# QUALITY OF LIFE SURVEY

# METHODS

- Pre- Post- Panel Survey
- Sampling
- Analytic strategies

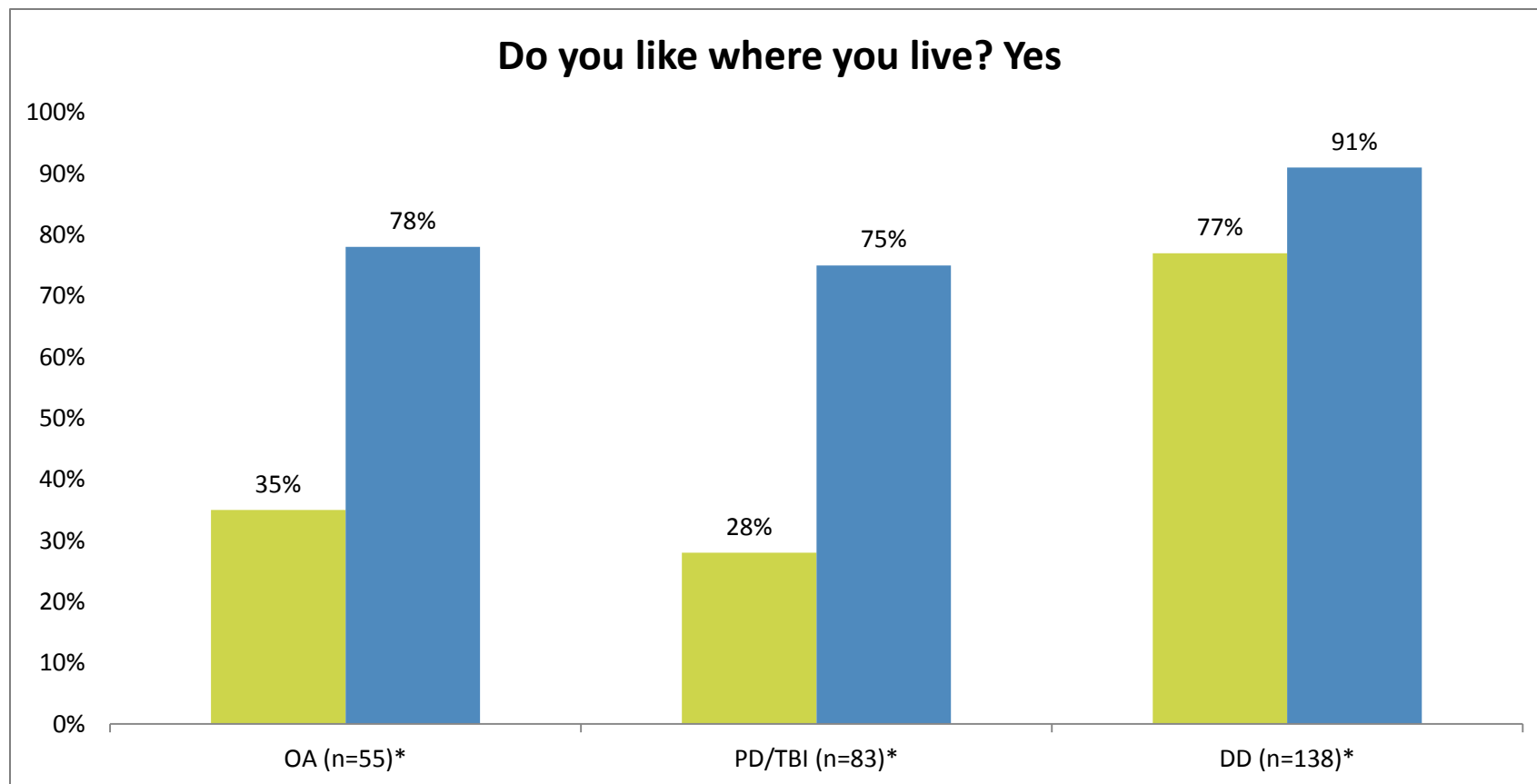
# DEMOGRAPHICS

- 277 Matched Surveys\*
  - 30% were people who had a physical disability (including Acquired Brain Injury) (PD/TBI)
  - 20% were older adults (OA)
  - 50% were people who had a developmental disability (DD)
- Survey Completed By

Interviewee	OA Baseline	OA Follow Up	PD/TBI/ABI Baseline	PD/TBI Follow Up	DD Baseline	DD Follow Up
Sample Member Alone	53%	68%	63%	79%	5%	28%
Sample Member with Assistance	40%	4%	31%	4%	39%	4%
Proxy	7%	28%	6%	17%	56%	68%

\*Target population identified pre-transition by transition coordinator

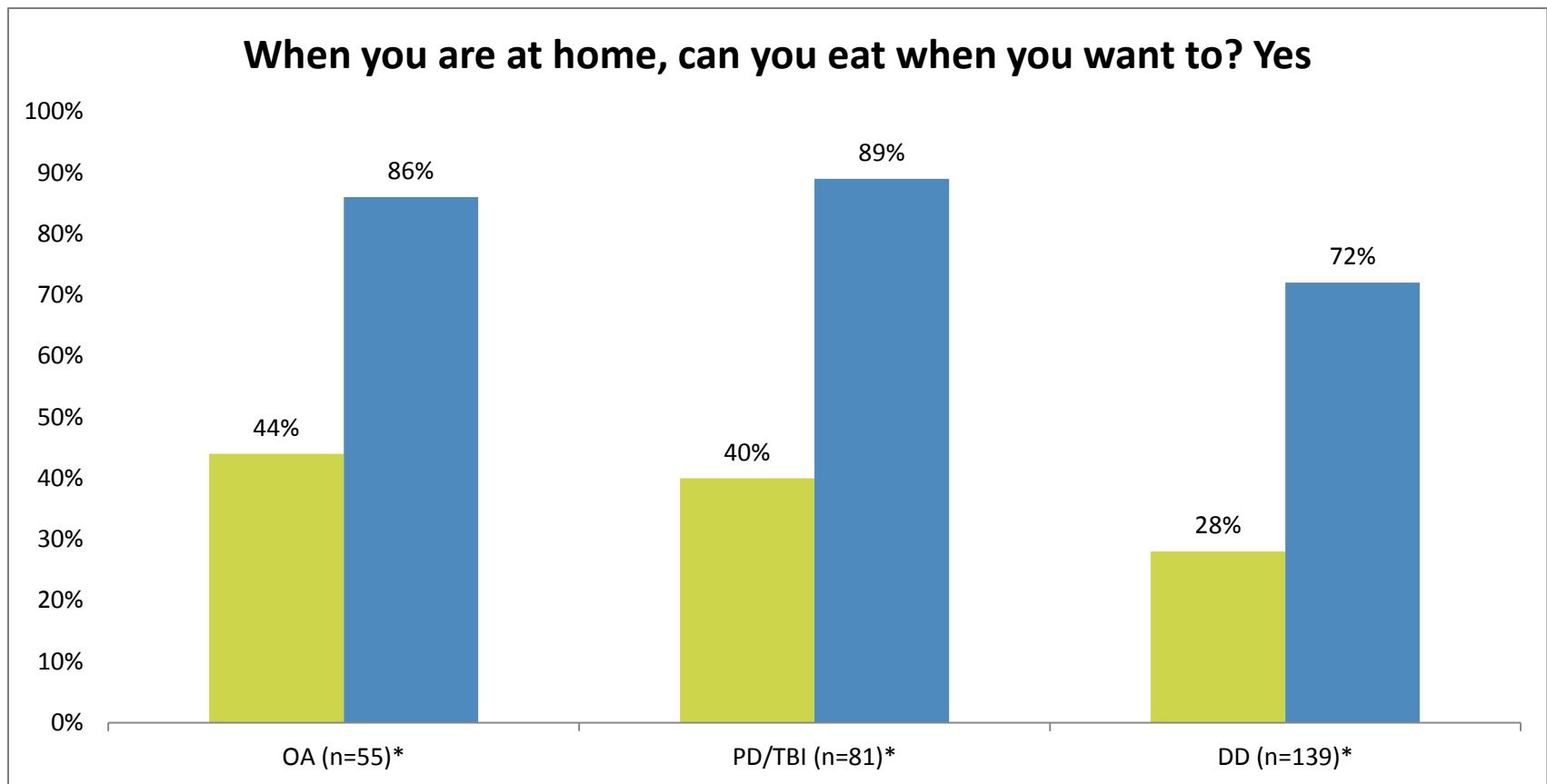
# RESULTS- LIVING SITUATION



\*p-value <0.05

■ Pre ■ Post

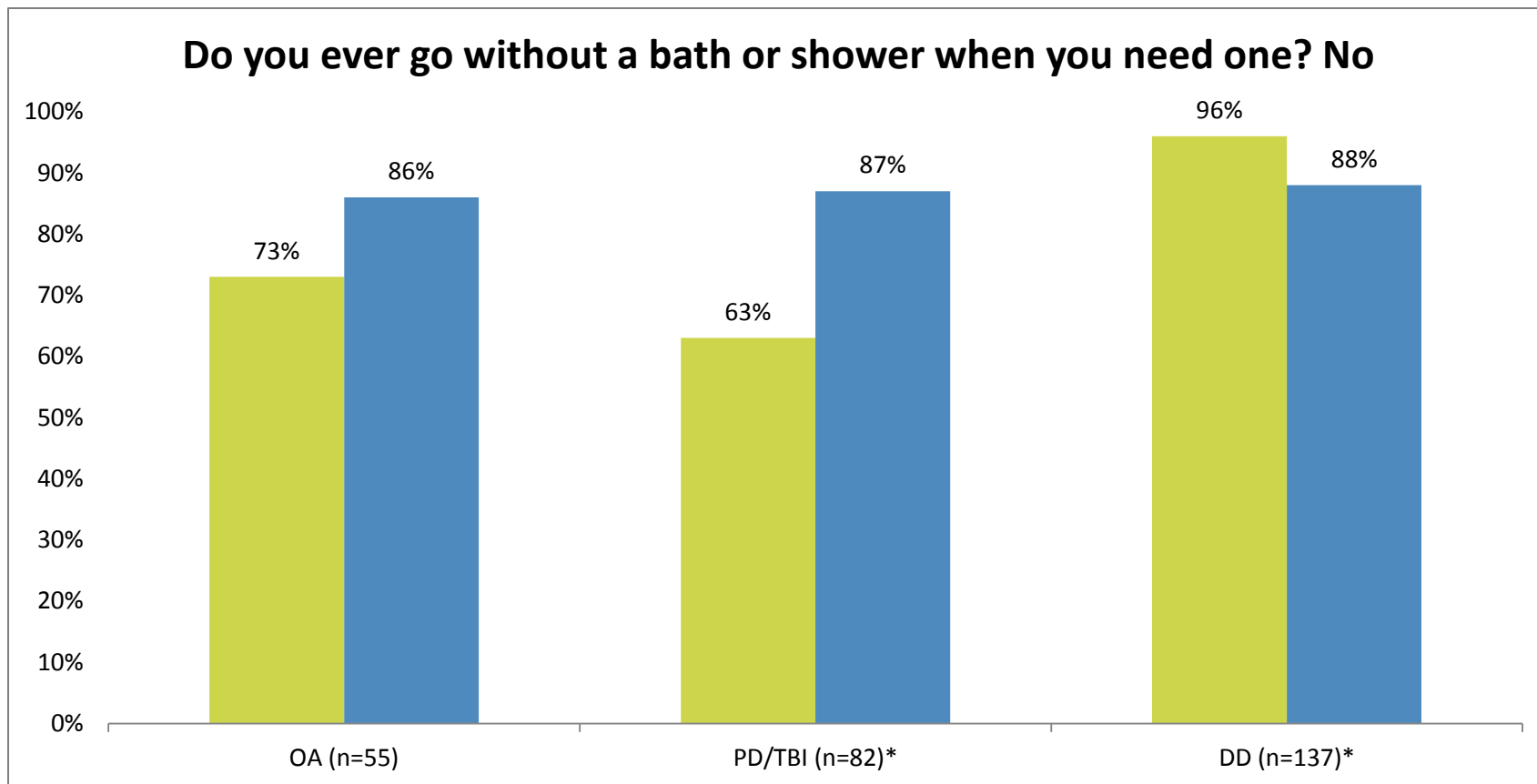
# RESULTS- CHOICE & CONTROL



\*p-value <0.05

■ Pre ■ Post

# RESULTS- ACCESS TO PERSONAL CARE

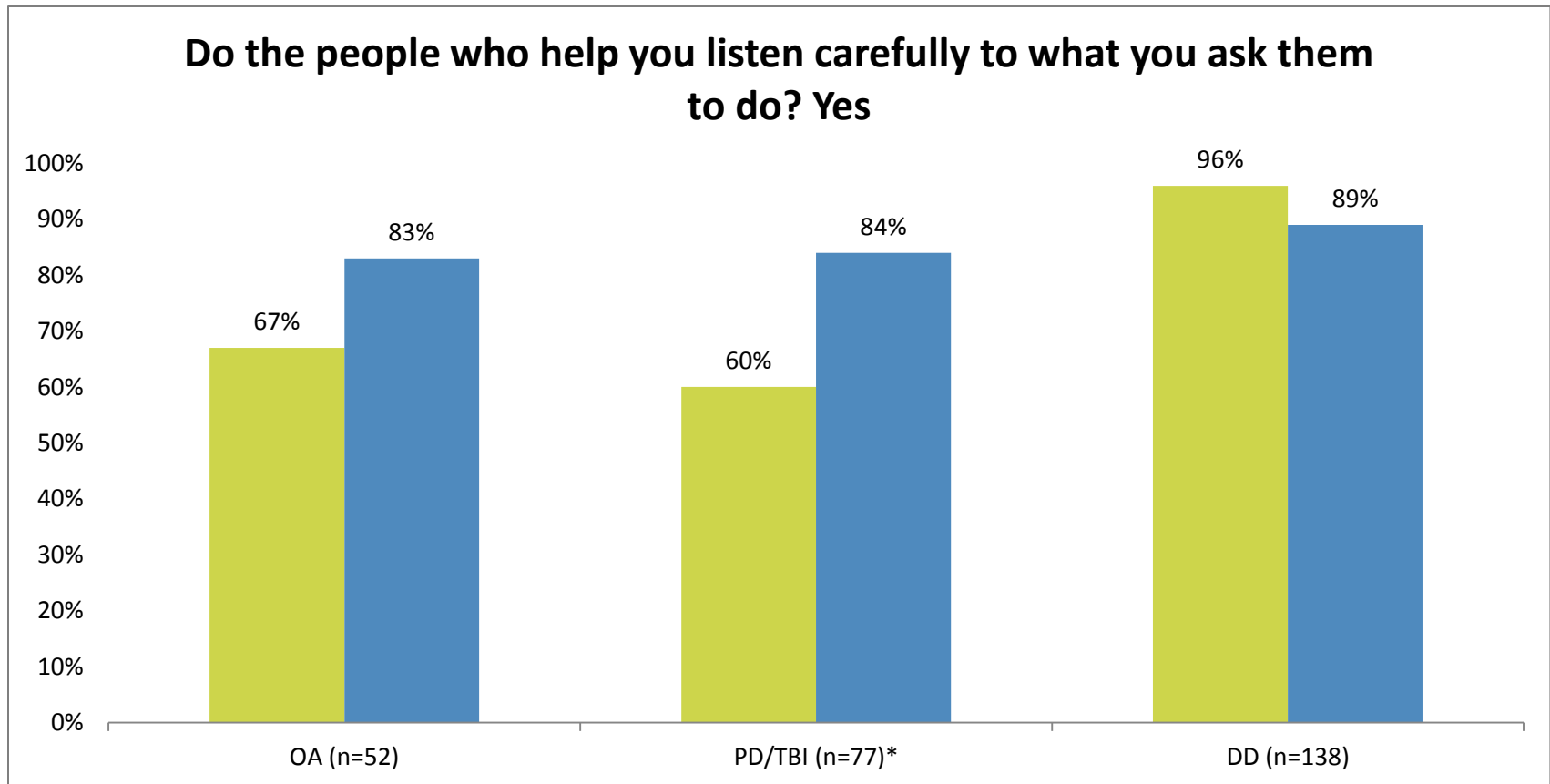


\*p-value <0.05

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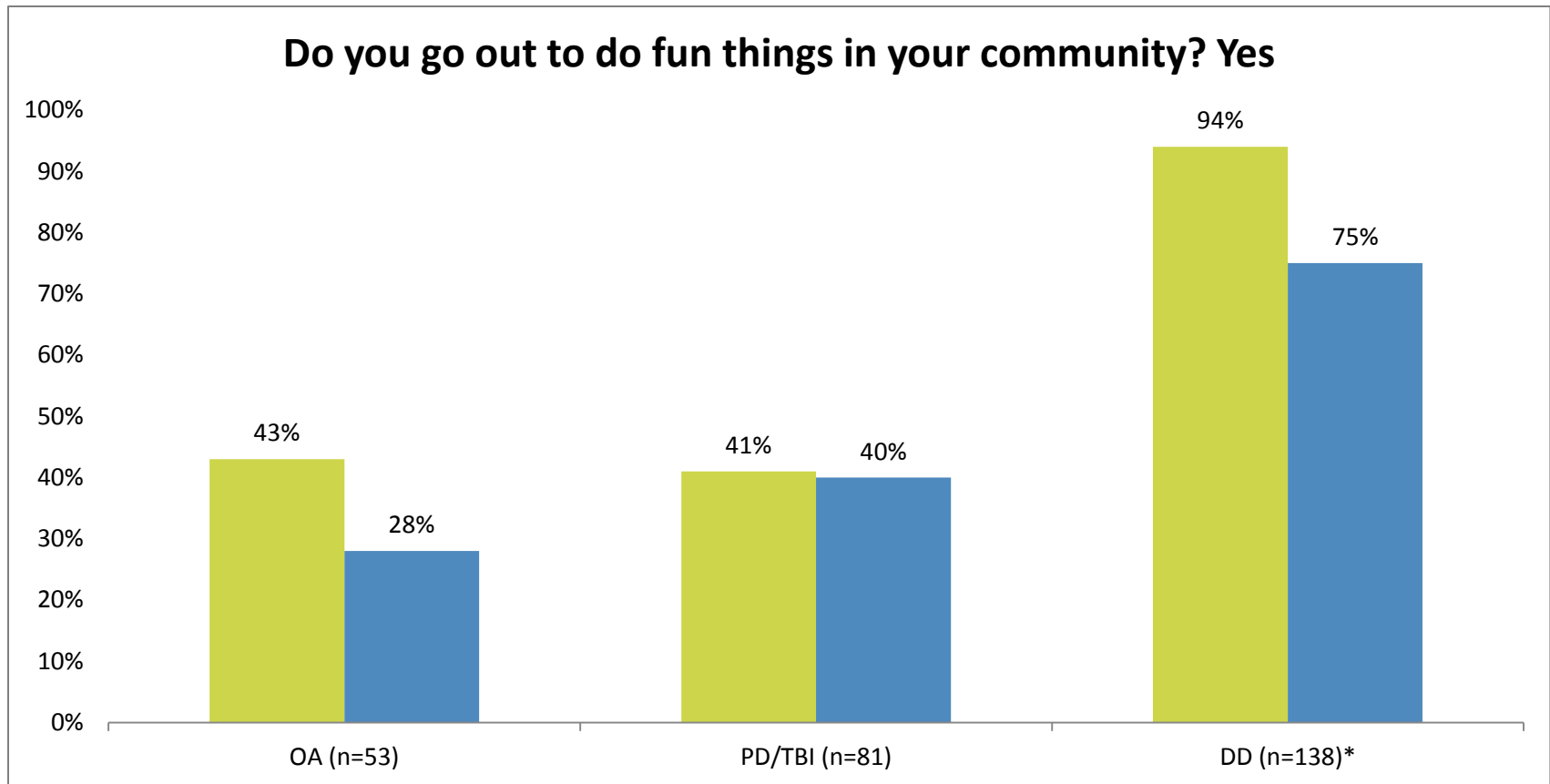
# RESULTS-RESPECT & DIGNITY



\*p-value <0.05

■ Pre ■ Post

# RESULTS-COMMUNITY INTEGRATION & INCLUSION



\*p-value <0.05

■ Pre ■ Post

# FISCAL ANALYSES

# MFP SERVICES FISCAL DATA ANALYSIS

## Amount Billed by Service for 2009, 2010, 2011, 2012 (Jan-May)

Service Code	Year								By Service			
	2009		2010		2011		2012 (Jan-May)		N	Cost Expended	Average Cost	Percentage of Total
	N	Cost	N	Cost	N	Cost	N	Cost				
EMD	15	\$81,065.55	130	\$353,126.01	140	\$347,712.37	41	\$132,280.67	326	\$914,184.60	\$2,804.25	37.21%
EQS	65	\$26,494.18	221	\$101,293.05	383	\$208,071.82	177	\$77,403.24	846	\$413,262.29	\$488.49	16.82%
HHF	84	\$43,709.23	139	\$87,762.27	233	\$144,804.24	116	\$57,326.41	572	\$333,602.15	\$583.22	13.58%
HGS	100	\$17,538.19	260	\$62,712.53	227	\$94,593.83	181	\$29,619.89	768	\$204,464.44	\$266.23	8.32%
OBM	152	\$21,900.00	365	\$54,450.00	245	\$36,750.00	98	\$14,700.00	860	\$127,800.00	\$148.60	5.20%
MVE	41	\$8,860.68	172	\$36,429.92	259	\$50,413.09	90	\$13,691.04	562	\$109,394.73	\$194.65	4.45%
SCD	29	\$13,444.00	72	\$36,651.43	79	\$30,551.57	53	\$20,554.92	233	\$101,201.92	\$434.34	4.12%
PSS	0	\$0.00	50	\$15,064.19	58	\$36,315.29	14	\$7,097.52	122	\$58,477.00	\$479.32	2.38%
VAD	1	\$12.50	0	\$0.00	11	\$35,539.08	6	\$16,761.90	18	\$52,313.48	\$2,906.30	2.13%
UTD	34	\$4,574.26	80	\$10,674.66	89	\$13,069.69	51	\$7,962.47	254	\$36,281.08	\$142.84	1.48%
TRN	7	\$182.50	45	\$7,161.13	110	\$21,683.57	34	\$6,565.18	196	\$35,592.38	\$181.59	1.45%
PES	52	\$4,246.50	253	\$13,052.50	105	\$8,114.50	34	\$3,960.00	444	\$29,373.50	\$66.16	1.20%
TSS	3	\$797.84	38	\$5,741.26	85	\$16,402.04	14	\$2,086.48	140	\$25,027.62	\$178.77	1.02%
SOR	1	\$1,379.13	0	\$0.00	13	\$9,883.68	2	\$2,114.00	16	\$13,376.81	\$836.05	0.54%
CGT	1	\$1,200.00	0	\$0.00	14	\$1,077.28	0	\$0.00	15	\$2,277.28	\$151.82	0.09%
Yearly Totals	585	\$225,404.56	1,825	\$784,118.95	2,051	\$1,054,982.05	911	\$392,123.72	5,372			
Grand Total	\$2,456,629.28											

Note: N= the number of times a category was accessed. One participant may have accessed a category multiple times

# MFP MEDICAID PER MEMBER PER MONTH COST ANALYSIS

From Sept 2008 through Aug 2011

6 Months Cost Pre Transition Avg. Dollars Per Member: \$34,561

6 Months Cost Post Transition Avg. Dollars Per Member: \$20,415

Difference: \$14,146

Savings: 39%

# ENSURING UTILITY- KEY FACTORS

# STAKEHOLDERS

- Evaluation Team
- Logic Model
- Additional Question Development

# DATA INTERPRETATION

- Analytic Strategies
- Appropriate Framing
- Dashboard



# RELEVANCE

- Program Participants
- Legal Advocates
- Program Staff
- Nursing Home/Facility Advocates

# DISCUSSION QUESTIONS

- Clarifying
- Stakeholder
  - What do you think works well about how we engage stakeholders?
  - What have you done either more of or differently?
  - How can stakeholder engagement be maintained and be meaningful over time?

# DISCUSSION QUESTIONS

- Data Interpretation
  - What do you think works well about our data presentation?
  - What have you done either more of or differently?
  - When data results don't change significantly over time, how do you keep stakeholders engaged around the results?

# DISCUSSION QUESTIONS

- Relevance
  - What are some successful ways you have managed different points of view in an evaluation process?
  - How have you managed competing perceptions around program cost versus quality?

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