

Rational Target Setting Methodology

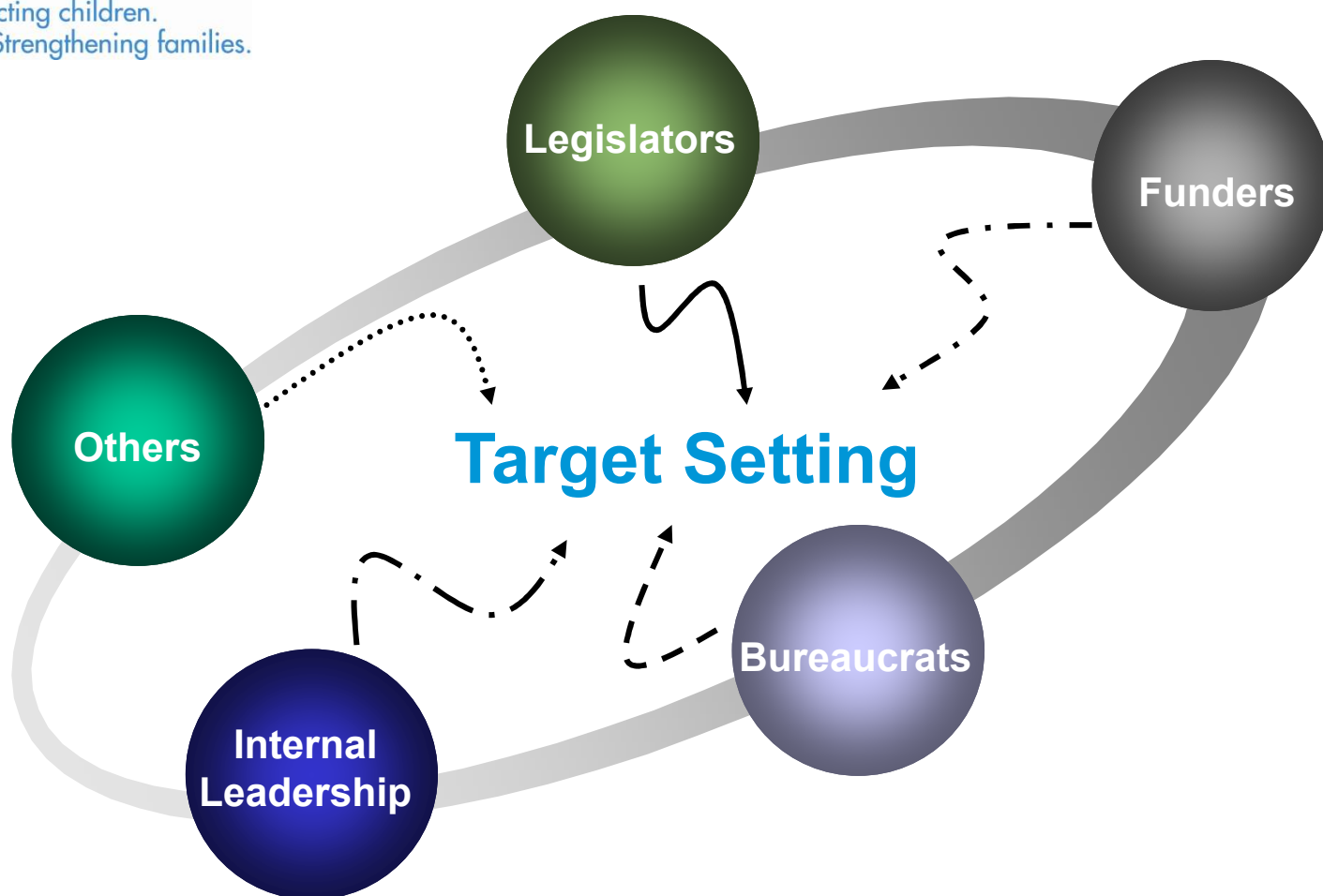
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Agenda

- Why do you need RTSM?
- How do you use it?
- Role playing
- Discussion & Feedback.

Has this ever happened to you?





4 Key Areas

Policy	Priorities
Resources	Training

Case Study



- Rate of Placement with Siblings:
 - 2009 = 48%
 - 2010 = 47%

Case Study: Policy

- Who sets policy?
- Is the outcome a priority?

0 = not discussed at all

1 = low priority to policy makers

2 = moderate priority to policy makers

3 = high priority to policy makers

Case Study: Priorities

- Strategic Importance?
- Mission Critical?

0 = Not on the radar screen

1 = Low priority

2 = Moderate priority

3 = High priority

Case Study: Training

- Will we be increasing the amount of training for staff?

0 = No additional training

1 = Small amount of training

2 = Moderate amount of training

3 = Significant increase in training

Case Study Resources

- Will additional resources be available?

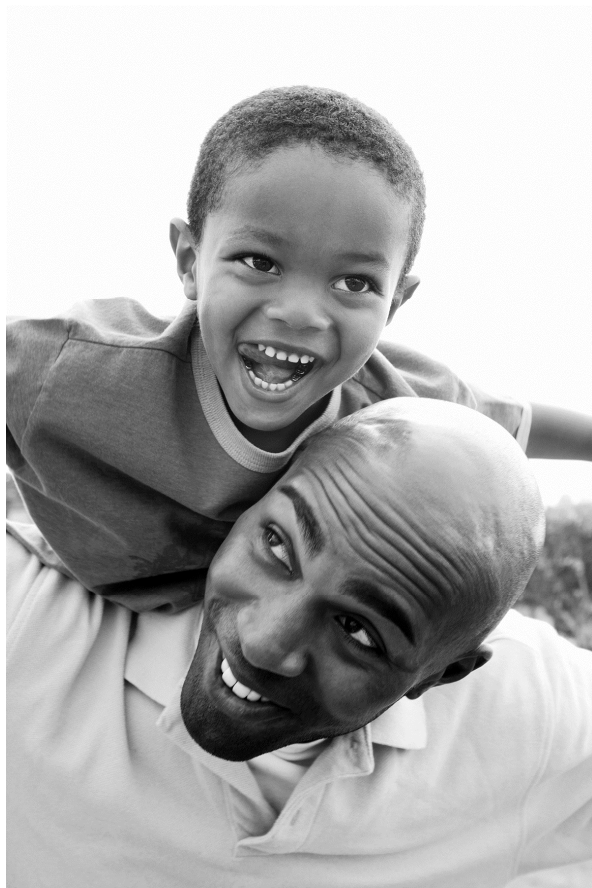
0 = No change in resources

1 = Small amount of resources added

2 = Moderate increase in resources

3 = Many resources added

Case Study: Review



- Past Performance: 48%, 47%
- Change Over Time: -1%
- Targets Mandated: 90%
- Desired Targets: 90%
- Gap: 43%

Case Study: Ratings

Low priority for policy makers.	Moderately important strategically.
Policy: 1	2 :Priorities
Resources: 1	1 :Training
Small increase in resources.	Small increase in training.

Case Study: Score

Added Weights	Suggested Change Range
0-3	0 to 10% improvement
4-6	11-20% improvement
7-9	21-30% improvement
10-12	31-50% improvement



Let's Try It!

- What were your quadrant ratings?
- What change do you expect?
- What was your rationale?

Discussion, Questions, & Feedback



Thank You!

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