

What do project teams need to succeed?

Supporting quality work in team-based practice

Presenters



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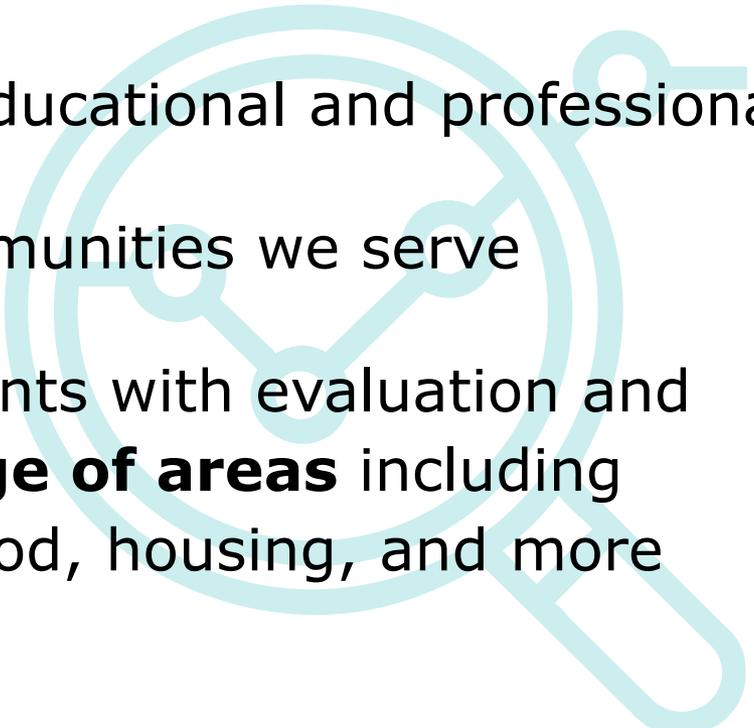
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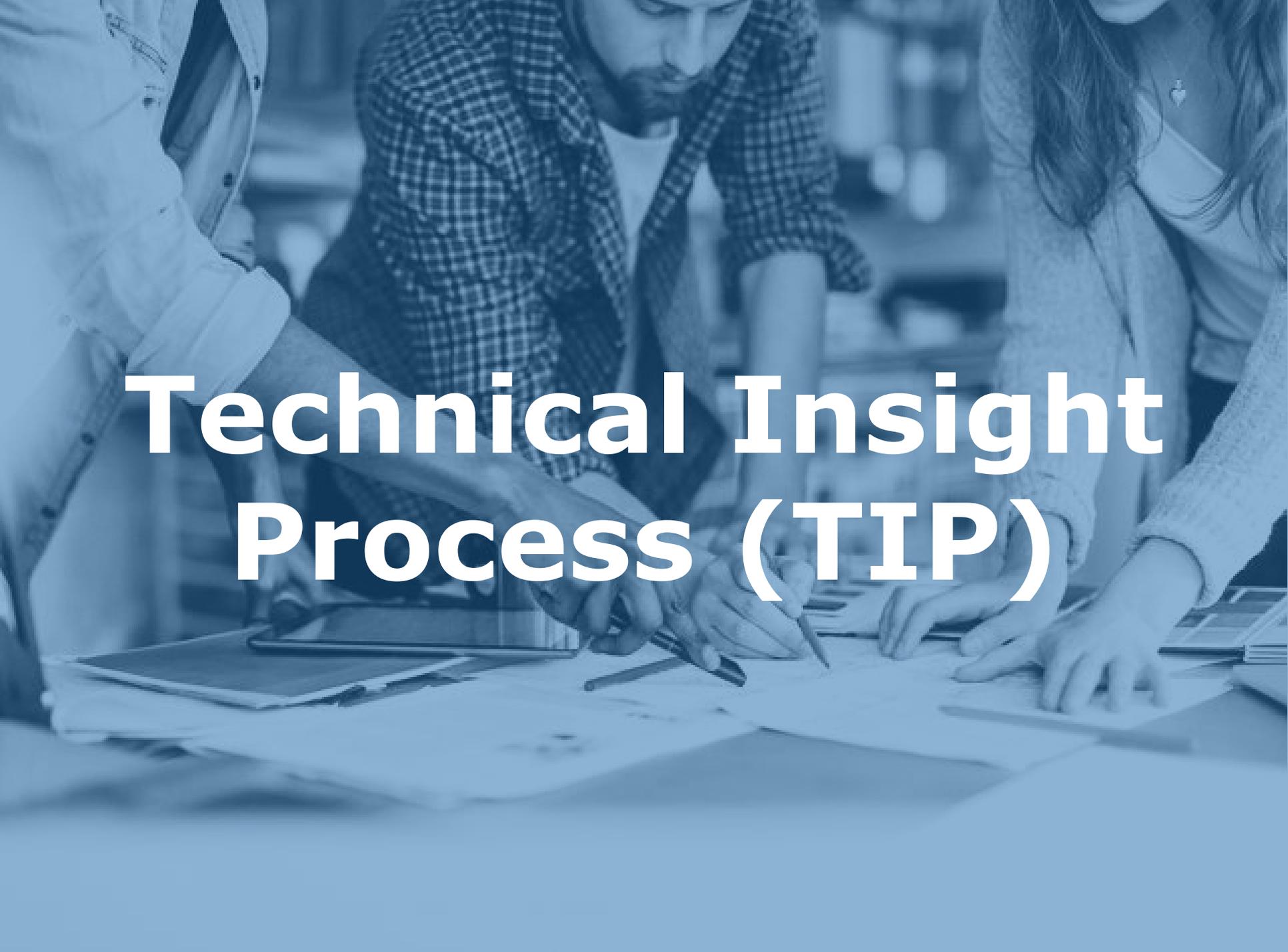
A group of diverse people in a meeting, smiling and engaged, with a blue overlay. The text "Who we are" is centered over the image.

Who we are

Who we are

Research consultants with

- **Diverse backgrounds**, both educational and professional
 - **Deep connections** to the communities we serve
 - **Rich experience** providing clients with evaluation and planning services across **a range of areas** including health, education, early childhood, housing, and more
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Technical Insight Process (TIP)

What is TIP?



A group of people are gathered around a table in a meeting, with their hands resting on the surface. The image is overlaid with a blue tint. The text "How we got to TIP" is written in white, bold, sans-serif font across the center of the image.

How we got to TIP

How we got to TIP

- History of quality assurance (QA) for management and analysis of quantitative data
- Interviews with project directors and managers of challenging projects
- Implemented and revised process over time



What we learned from teams

✚ What we learned from teams



**Challenges of implementing
evaluation plans in the real-world**



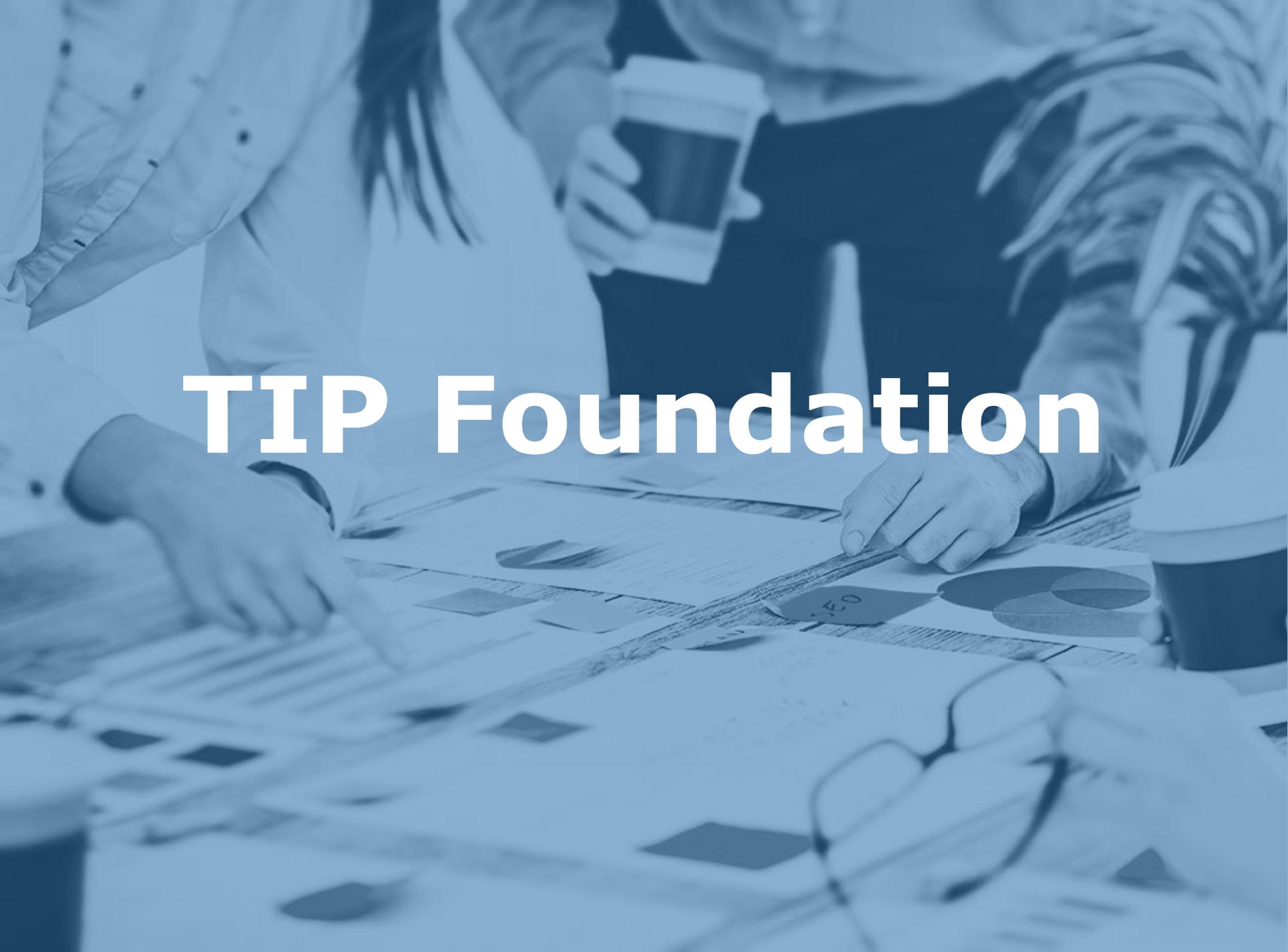
**Changing context,
competing demands**



**Timeline, financial and human
resources biggest challenges, NOT
technical expertise or capacity**



**Access to institutional
knowledge**

A blue-tinted photograph of a business meeting. Several people are gathered around a table, looking at and pointing to various documents, charts, and graphs. One person is holding a coffee cup. The scene is professional and collaborative.

TIP Foundation



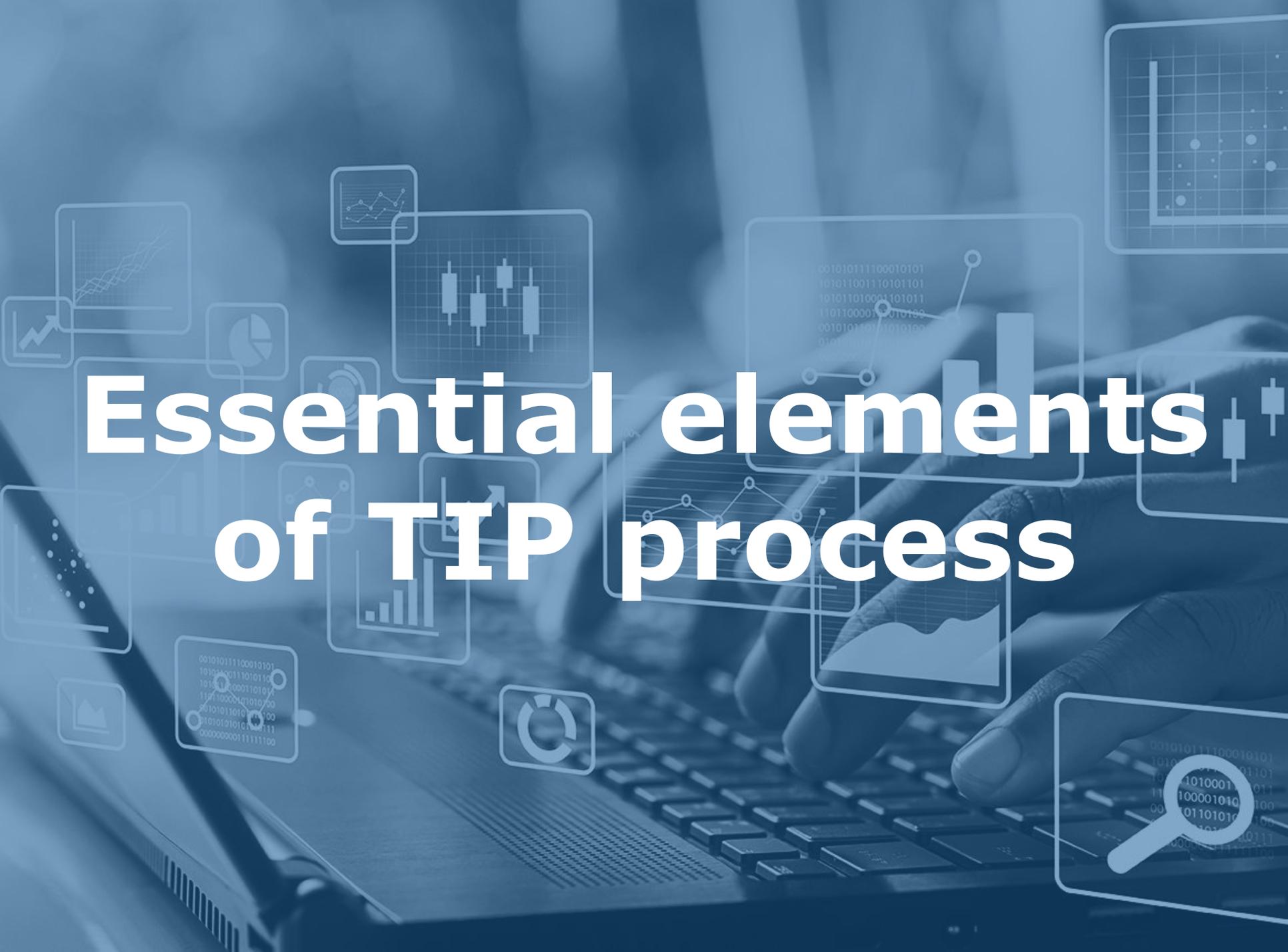
Project teams are best positioned to identify threats to quality



Need entire team's perspective, not just leadership



Teams need ongoing support to navigate changing demands



Essential elements of TIP process

Essential elements of TIP process



Initial Consult



**Ongoing support
customized to
team/project needs**



Project debriefs

Demonstration

A woman with blonde hair, wearing a light-colored shirt and dark pants, is sitting on a white stool and smiling while gesturing with her hands. She is in the center of a group of people, some of whom are visible in the foreground and background, suggesting a meeting or collaborative work environment. The entire image has a blue tint.

Lessons learned

Lessons Learned

- Required culture change to implement - important for leaders to model use of TIP
- Organization support for TIP
- TIP leads need to be proactive in checking back with teams



A hand is visible on the left side of the frame, pointing towards the right. The background is a blurred image of a group of people, possibly in a meeting or classroom setting. The entire image has a blue color overlay.

Questions



Thank You!

