What do project teams need to succeed?

Supporting quality work in team-based practice

Presenters

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Who we are

Who we are

Research consultants with

- **Diverse backgrounds**, both educational and professional

- **Deep connections** to the communities we serve

- **Rich experience** providing clients with evaluation and planning services across **a range of areas** including health, education, early childhood, housing, and more
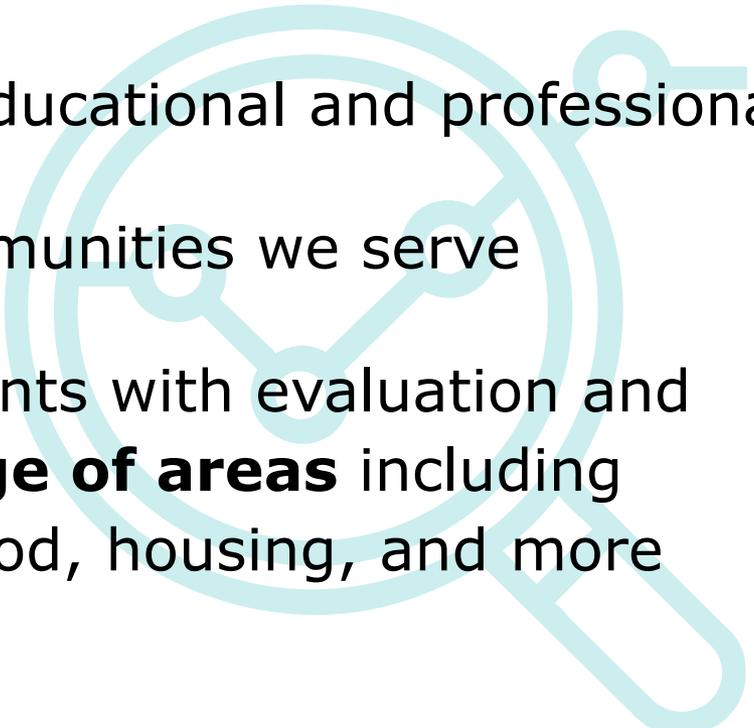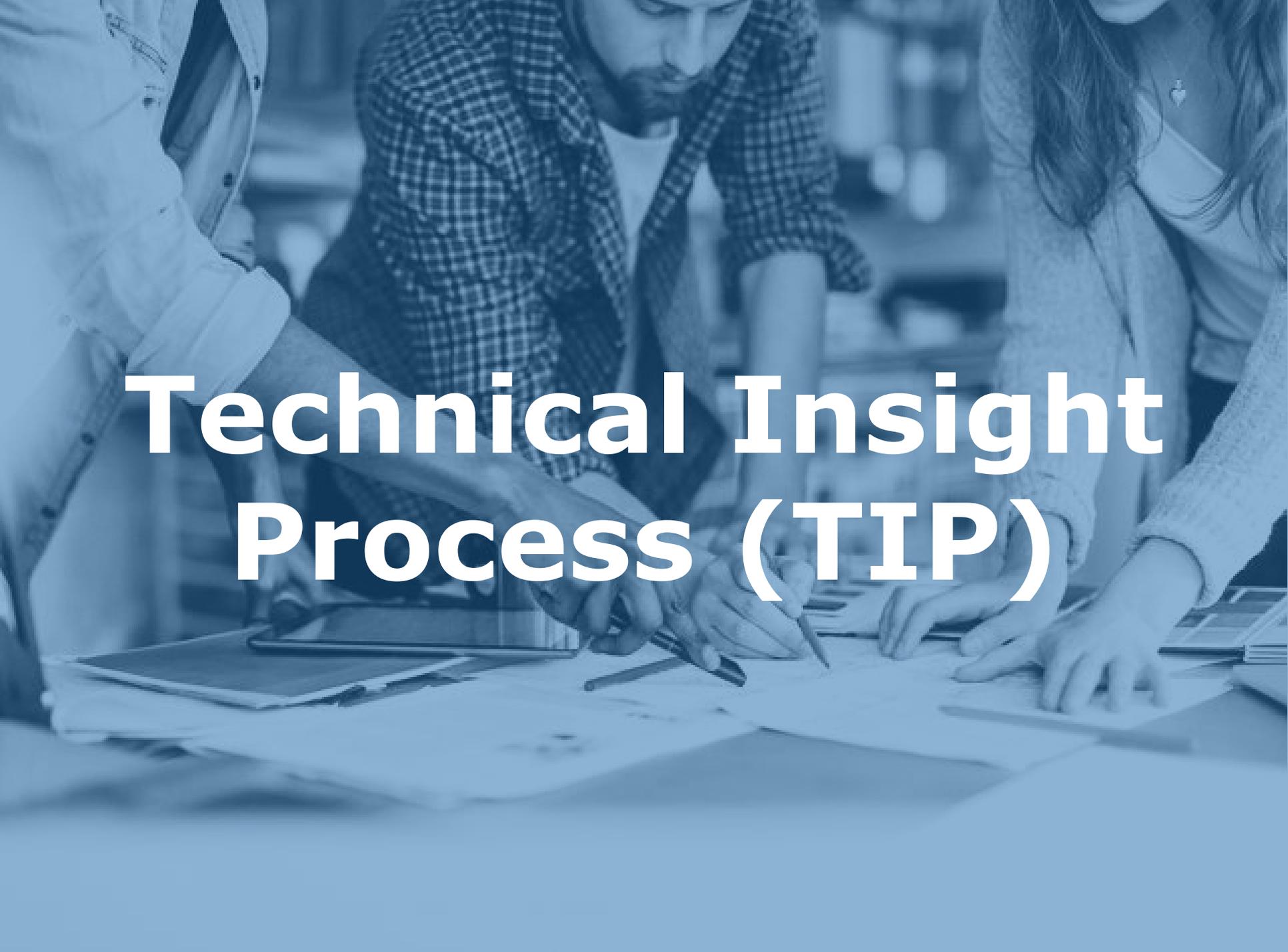
Technical Insight Process (TIP)

What is TIP?

Project Design	Reporting and Dissemination	Data Management
• Management • Staff roles and responsibilities	• Identifying staff • Quality Assurance	• Data collection • Data analysis

How we got to TIP

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- History of quality assurance (QA) for management and analysis of quantitative data
- Interviews with project directors and managers of challenging projects
- Implemented and revised process over time

What we learned from teams

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Challenges of implementing evaluation plans in the real-world

Changing context, competing demands

Timeline, financial and human resources biggest challenges, NOT technical expertise or capacity

**Access to institutional knowledge**
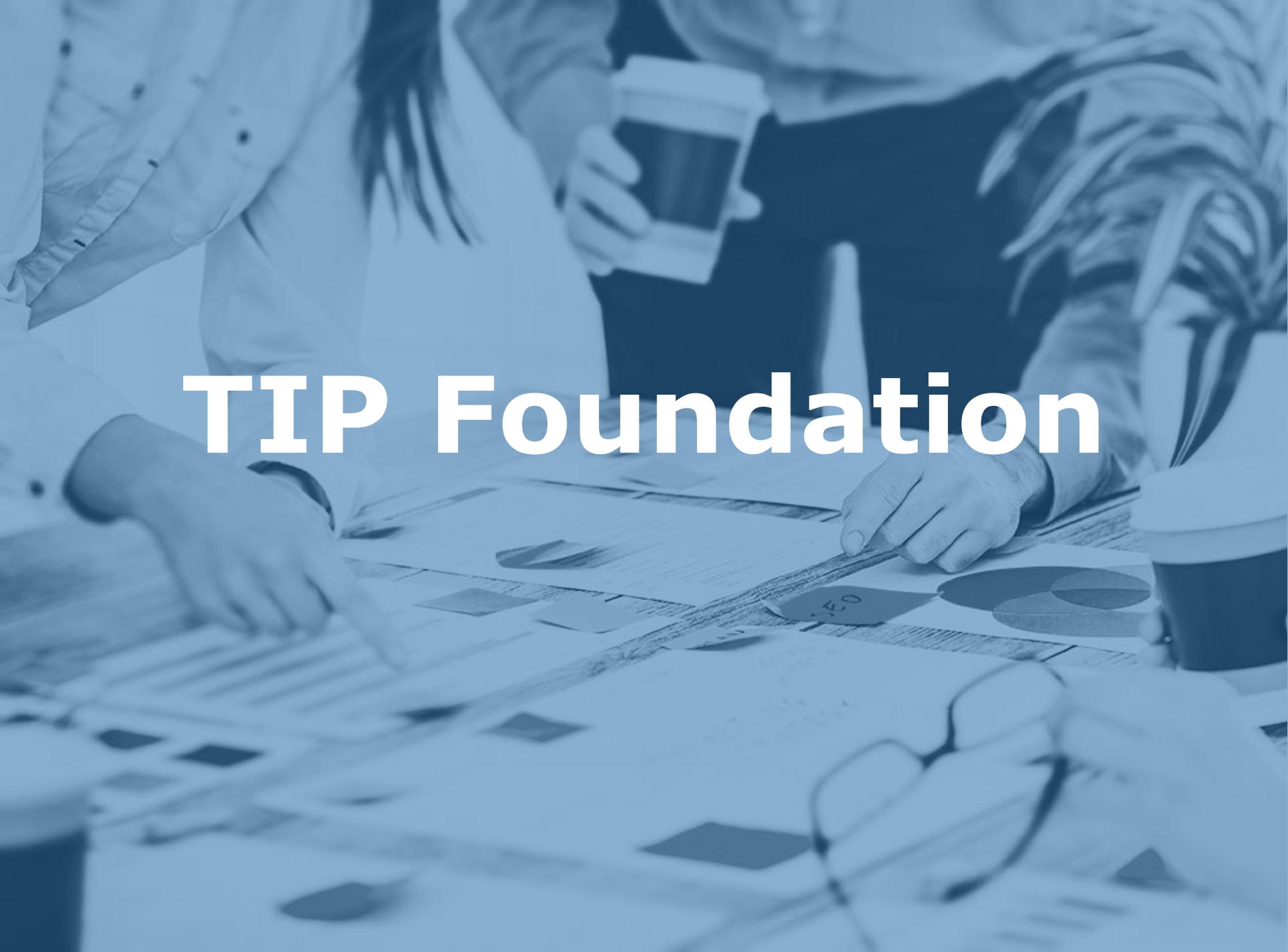
TIP Foundation

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Project teams are best positioned to identify threats to quality

Need entire team's perspective, not just leadership

Teams need ongoing support to navigate changing demands
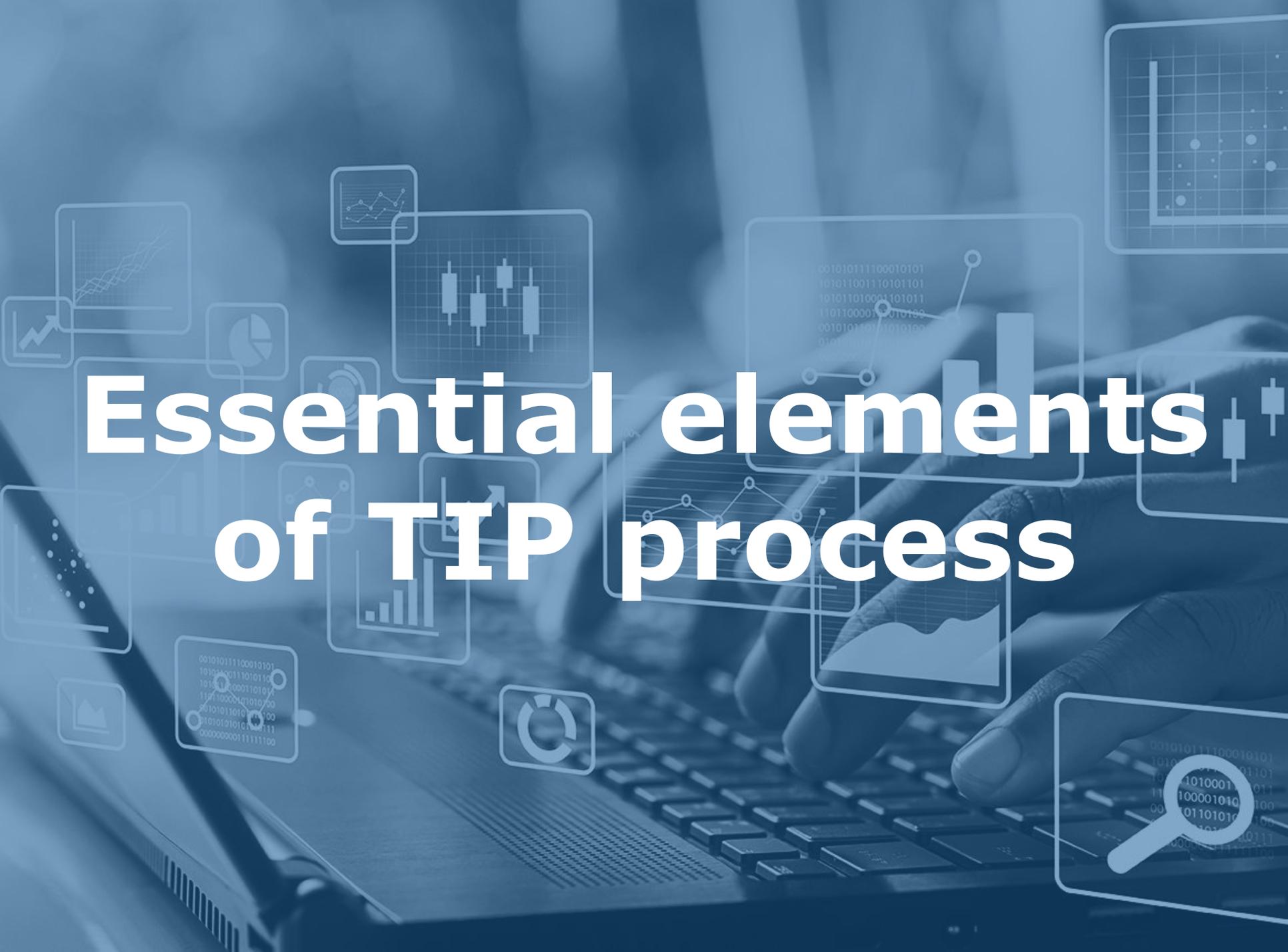
Essential elements
of TIP process

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Initial Consult

Ongoing support customized to team/project needs

Project debriefs

Demonstration

Lessons learned

Lessons Learned

- Required culture change to implement - important for leaders to model use of TIP

- Organization support for TIP

- TIP leads need to be proactive in checking back with teams

Questions

Thank You!

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