

# What do project teams need to succeed?

## Supporting quality work in team-based practice

# Presenters

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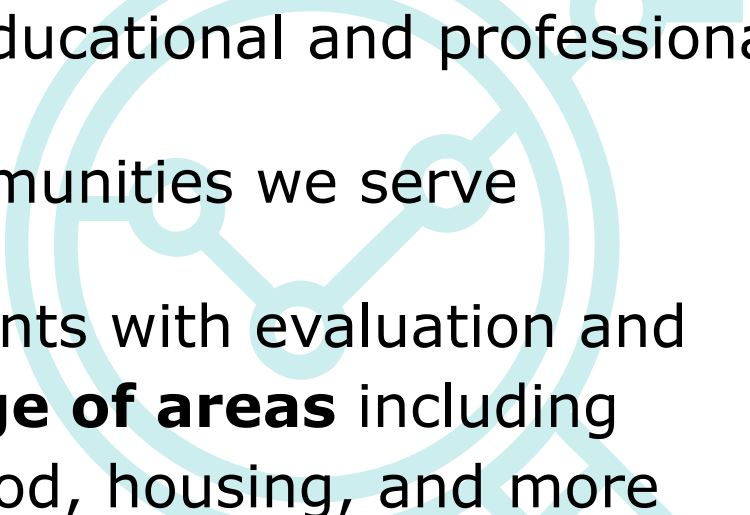
A group of four diverse people (three women and one man) are smiling and interacting in a meeting. The image is overlaid with a blue tint. The text "Who we are" is written in white, bold, sans-serif font across the center of the image.

**Who we are**

# Who we are

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Research consultants with

- **Diverse backgrounds**, both educational and professional
  - **Deep connections** to the communities we serve
  - **Rich experience** providing clients with evaluation and planning services across **a range of areas** including health, education, early childhood, housing, and more
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# **Technical Insight Process (TIP)**

# What is TIP?

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# How we got to TIP

# How we got to TIP

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- History of quality assurance (QA) for management and analysis of quantitative data
- Interviews with project directors and managers of challenging projects
- Implemented and revised process over time





# What we learned from teams

# What we learned from teams

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**Challenges of implementing  
evaluation plans in the real-world**



**Changing context,  
competing demands**



**Timeline, financial and human  
resources biggest challenges, NOT  
technical expertise or capacity**



**Access to institutional  
knowledge**

A blue-tinted background image showing a group of people in a business meeting. They are gathered around a table, looking at and pointing to various documents, charts, and graphs. One person is holding a coffee cup. The overall scene suggests a collaborative work environment.

# TIP Foundation



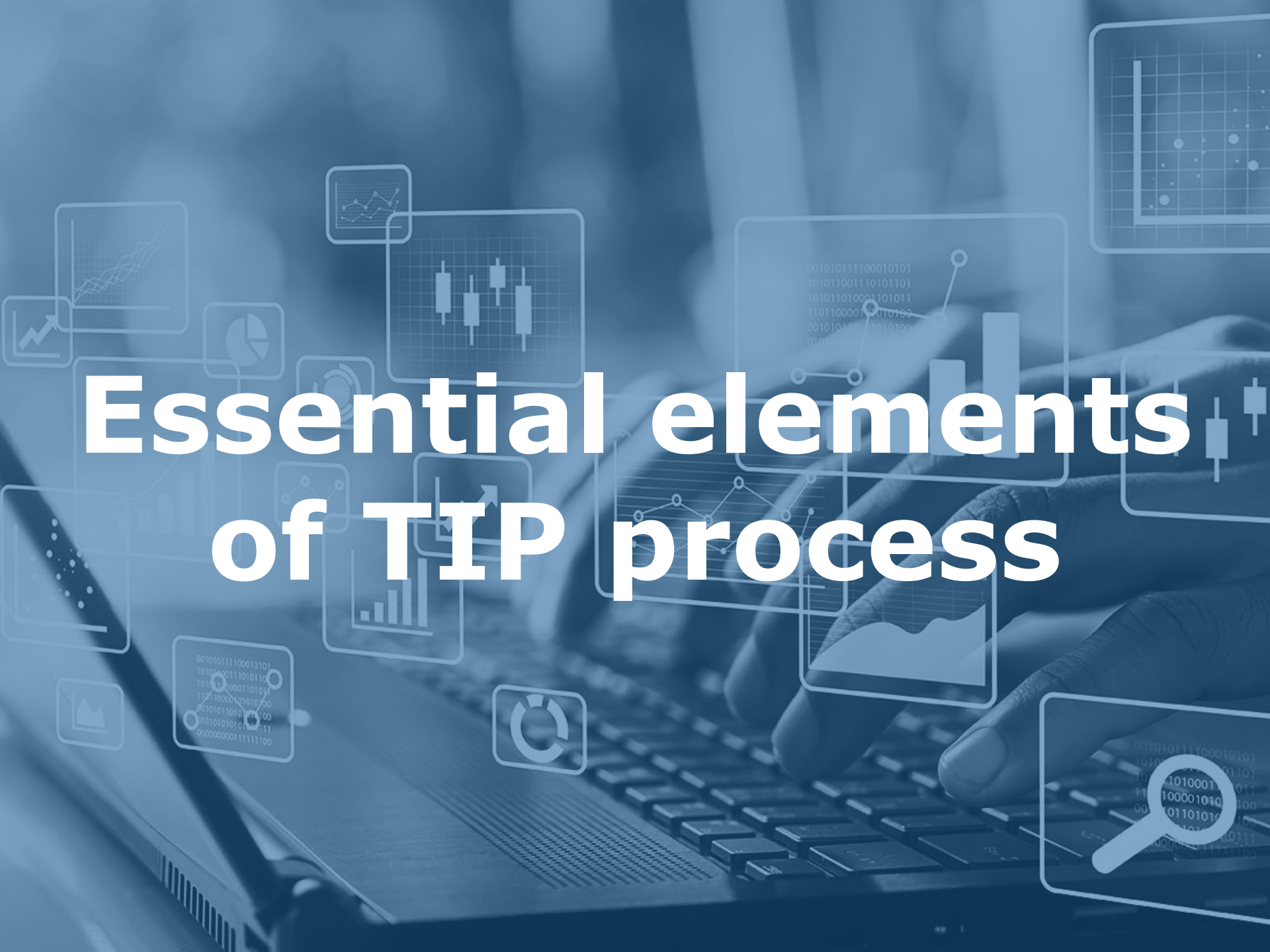
**Project teams are best positioned to identify threats to quality**



**Need entire team's perspective, not just leadership**



**Teams need ongoing support to navigate changing demands**

The background is a blue-tinted image of a person's hands typing on a laptop keyboard. Overlaid on this are several semi-transparent white icons and charts. These include: a line graph with an upward arrow, a pie chart, a candlestick chart, a bar chart, a line graph with data points, a magnifying glass over binary code, a circular arrow icon, and several boxes containing binary code (0s and 1s).

# Essential elements of TIP process

# Essential elements of TIP process

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**Initial Consult**



**Ongoing support  
customized to  
team/project needs**



**Project debriefs**



# Demonstration

A woman with blonde hair, wearing a light-colored shirt and dark pants, is sitting and smiling while gesturing with her hands. She is in a meeting or collaborative work environment, with other people visible in the background. The entire image has a blue tint.

# Lessons learned

# Lessons Learned

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- Required culture change to implement - important for leaders to model use of TIP
- Organization support for TIP
- TIP leads need to be proactive in checking back with teams



A blue-tinted background image featuring a hand on the left side, with the index finger pointing upwards. The word "Questions" is written in a large, white, sans-serif font across the center of the image, partially overlapping the hand and the background. The background is a blurred image of a person's face and hand, also in blue tones.

**Questions**



# Thank You!